

Hogsback Chapter Survey 2017 Results

HOGSBACK CHAPTER SURVEY OVERVIEW

Using the survey we wish to illustrate a snapshot of the profile of the Chapter in 2017. The data collected is only a guide with which to do this.

Approximately 24% of the total chapter membership responded to the survey.

Although disappointing as a percentage of the total chapter membership, the data collected points towards those who responded being in the main from the 'active' portion of the chapter, those who regularly attend Club Night, events, go on rides and weekends away. Therefore, the number of responses should be taken in that context.

Question 3 illustrates some of the care needed when approaching the data that follows, '*How long have you been involved in Hogsback Chapter (formerly Surrey HOG)?*' The survey would suggest that only 16% of the chapter members have been involved in the Hogsback Chapter for over 10 years. However our anecdotal 'data' would suggest that this number is in fact greater than the survey suggests. We raise this point not to undermine the survey and its results but to demonstrate that its findings are inconclusive and should be handled as such.

Thanks to all those who took the time to take part in the survey. It is you who help give the chapter its direction. There is much to be taken from the survey and discussed.

MEMBERS

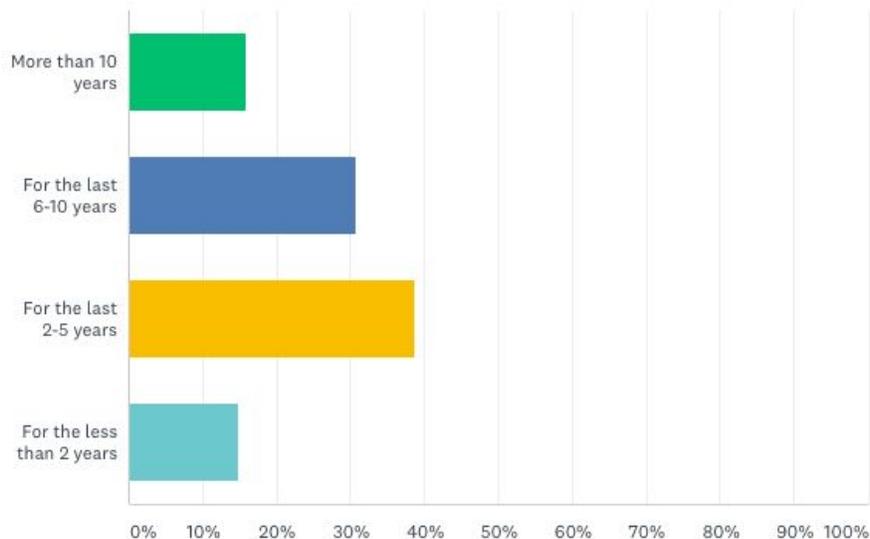
86% of Hogsback members who answered the survey consider themselves Riders.

The survey illustrates that 64%, of those that responded, have more than ten years regular riding experience, with only 5% of respondents with less than two years experience. Nearly 80% of those that responded have over five years of regular riding experience.

From those that took part in the survey it would appear that most members have been actively involved in the Hogsback Chapter for around 5 years. With 'For the last 6 - 10 years' at 31% and '2 - 5 years' at 39%. Most members who responded revealed that the Hogsback Chapter is their first experience with an official or formal motorcycle club (71%).

How long have you been involved in Hogsback Chapter (formerly Surrey HOG)?

Answered: 88 Skipped: 0



CLUB NIGHTS

61 % of respondents claim to usually attend the Club Nights (Q6)

Half of those that responded listed various reasons for not attending.

ANSWER CHOICES	RESPONSES	
▼ I attend Club Night	50.00%	44
▼ Only just joined	1.14%	1
▼ Work commitments	15.91%	14
▼ Location makes it difficult	17.05%	15
▼ Seems a bit intimidating to get involved	2.27%	2
▼ Not interested in Club Nights	1.14%	1
▼ Other (please specify)	Responses 12.50%	11
TOTAL		88

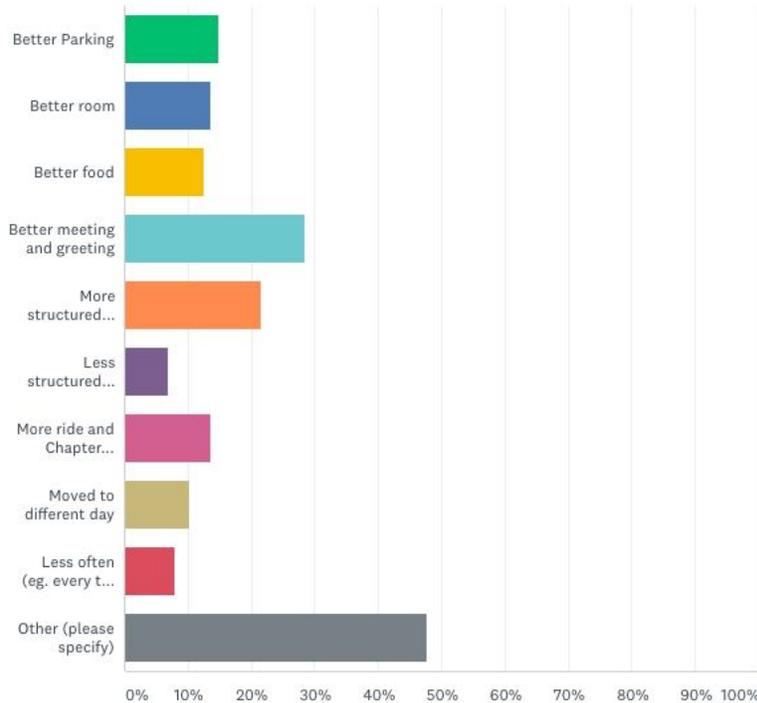
Listed in other included *“Feel slightly uncomfortable coming on my own”* and *“other personal commitments”*. It would appear that the location and its relation to members work commitments form the basis of why some cannot attend or only attend occasionally. Changing the location to suit some would invariably lead to others being disadvantaged.

86% respondents believe the frequency is appropriate at once a month, with 70% indicating that the Princess Royal *“works well as a venue”*, with 20% not sure or disagreeing. There was inconclusive response to question 10, *“The food & drink at the Princess Royal is reasonable value for money?”* With 43% agreeing, 35% not sure and 22% disagreeing.

Of the insight gained regarding the activities during club night, no responding member disagreed with the statement *‘The amount of ride and chapter information announced at Club night is about right’*, with 25% not sure. The Golden Key draw had 68% support from those that answered. Question 13, *‘The number of specials (quiz nights, occasional speakers) is about right?’* garnered a mixed response with 41% unsure and exactly 50% agreeing.

How could we improve Club Night?

Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Better Parking	14.77% 13
▼ Better room	13.64% 12
▼ Better food	12.50% 11
▼ Better meeting and greeting	28.41% 25
▼ More structured events	21.59% 19
▼ Less structured events	6.82% 6
▼ More ride and Chapter information	13.64% 12
▼ Moved to different day	10.23% 9
▼ Less often (eg. every two months)	7.95% 7
▼ Other (please specify)	Responses 47.73% 42
Total Respondents: 88	

Question 14 invited respondents to suggest ways that the club nights could be improved, ‘Other’ included members asserting that no improvements are required , *“Happy with club nights”* and *“None really I think it is about right”*. Responses ranged from suggesting that the venues could be more flexible and the *“need for more space”*. Some commented that *“Cheaper drinks (non-alcoholic is very expensive)”*.

28% of respondents reflected that we still have some way to go when meeting and greeting new members.

CHAPTER WEBSITE & ONLINE PRESENCE

Of those that responded 36% claim to visit the Chapter website often, with 48% saying quite often and 16% saying hardly ever. Of these the majority access use an apple or windows computer or an apple iphone or tablet.

Of these that responded some offered suggestions or ways in which the website could be improved. This included putting more information for rides on alternative platforms, using an alternative background colour and space for members to sell parts and unwanted kit.

40% of survey respondents claimed to visit the Chapter Facebook page, *'very often'* and 35% visit *'hardly ever'* and the remaining 26% *'quite often'*. This may suggest that relying solely on a social media platform to relay information may limit certain members access hence the importance of the website as a centralised space for ride information and Chapter news (Golden Source).

Those that suggested ways to improve the facebook presence, the most consistent request was for more ride information to be posted, potentially in tandem with the website.

The survey revealed that the Hogsback membership does not interact with the Hogsback Twitter with over 79% of respondents stating that they are not a Twitter user.

Question 23 and question 24 illustrate that most members, if we take the survey as representative, use the club website and weekly e shot as their main source of information about upcoming rides (96%), with the final ride information provided being accurate (83%).

HOGSBACK NEWS

47% of members that responded usually downloaded the quarterly Hogsback News with 26% sometimes downloading. It is clear from the suggestions garnered in question twenty one that most of those who do not download appreciate the hard copies distributed at club night., *"Don't read online so much now as the magazine is readily available. Club magazines are not always easy to fill but I think Brett is doing a great job."*

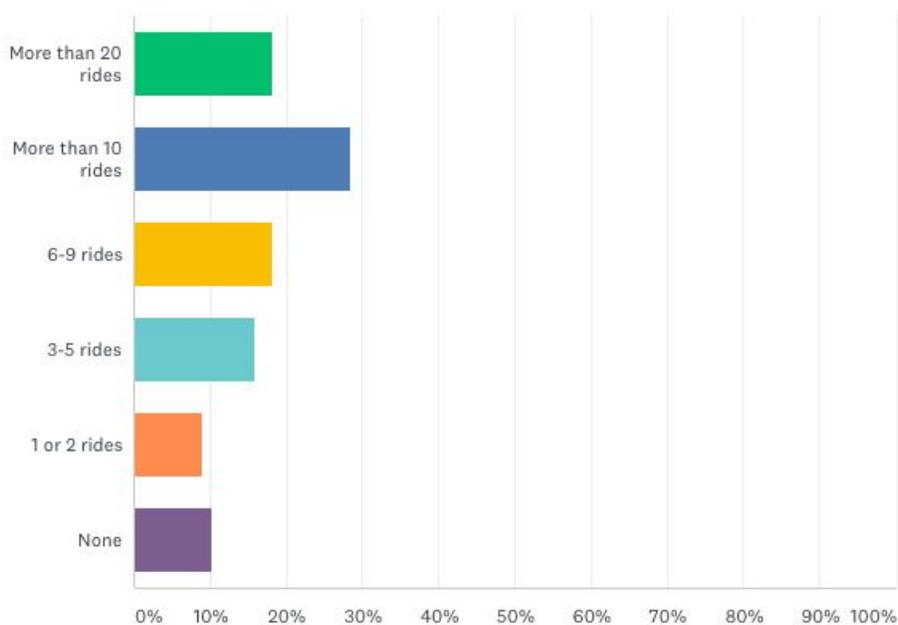
Overall people appeared happy with the publication in both its digital and paper format.

RIDES

74% of respondents have been on a weekend ride in the last two years

During the 2017 season, how many Hogsback Chapter rides have you participated in?

Answered: 88 Skipped: 0



Question 26 and question 27 offered the respondents the opportunity to feedback on the ride programme offered by the Chapter and the overall quality of the rides.

As illustrated by the majority of responses most of those that engaged with the survey are happy with the ride programme and the rides offered,

“They are interesting, very well organised, welcoming/friendly”,

“A good mix of rides. Often unusual routes to and from destinations which are also very varied and cater for most tastes”

“The camaraderie”,

“Really enjoy trips to Europe” and

“Meeting friends and fellow members”.

Question 27 responded with a lot of positive responses, with many listing ‘No’ or ‘N/A’ to the prompt, ‘Is there anything that you particularly dislike about the Hogsback Chapter rides?’ Some feedback included which will be useful for the chapter to consider would be, *“Need to ensure all*

return rides are managed and lead back to a main road or agreed known location so riders can find their way back.” Some respondents disliked early starts and lack of downtime on away rides.

Some points of inconclusivity emerged around the issue of ‘progressive’ versus ‘slow’ rides and how to include trikes into the rides. Some respondents suggested that some rides are “too slow” while others listed “‘progressive’ rides” as a point of dislike.

The inclusion of trikes in the rides created some conflicting responses. “Dislike trikes mixed in with bikes” was a comment that is contradictory to the response of another respondent who listed “Lack of inclusivity of trikes” as something they disliked about Chapter rides.

The survey suggests that we should not deviate from the ethos that Hogsback rides are structured to appeal to a broad spectrum of Harley Davidson riders. Ride leaders should take this into consideration when organising rides. Giving carefully worded descriptions of ride details and cater for all the variety of abilities and desires of those who may wish to attend.

Question 29 revealed some disagreement about the balance of rides for less experienced riders and more advanced riders.

	TOO MANY	ABOUT RIGHT	TOO FEW	NO OPINION	(NO LABEL)	TOTAL
▼ The number of rides to interest less experienced riders	0.00% 0	38.82% 33	17.65% 15	43.53% 37	0.00% 0	85
▼ The number of rides to interest advanced riders	2.35% 2	42.35% 36	18.82% 16	36.47% 31	0.00% 0	85

In response to question 28, “What is the main reason for only going on a few (or no) rideouts with Hogsback Chapter in 2017?” It would appear that family and work commitments are the main cause.

Questions about the weekend rides revealed that most people are interested in weekend rides (78%) over weekday rides. Most agreed weekend rides costs are as expected (67%) Also most agree that rides go to interesting places (84%). Most prefer hotel accommodation (78%) with 61% expressing a lack of interest in camping weekends.

“Great organisation. You just turn up and ride. Can’t ask for more than that. I am mostly interested in continental riding, and the trips are superbly organised. Similar commercially available trips cost hundreds so ours are to be treasured and those who organise and set them up are heroes. Respect”

Some suggestions, taken from question 32, for rides and other events for the 2018 ride programme were;

- *“Ireland”*
- *“Attending other Chapter Rallies”*
- *“Interchapter meetings/weekends”*
- *“Amsterdam again”*
- *“Chestnut Tree children's hospice”*
- *“More one night rides rather than longer weekend rides”*
- *“weekday/evening rides”*
- *“Bike related rallies/events”*

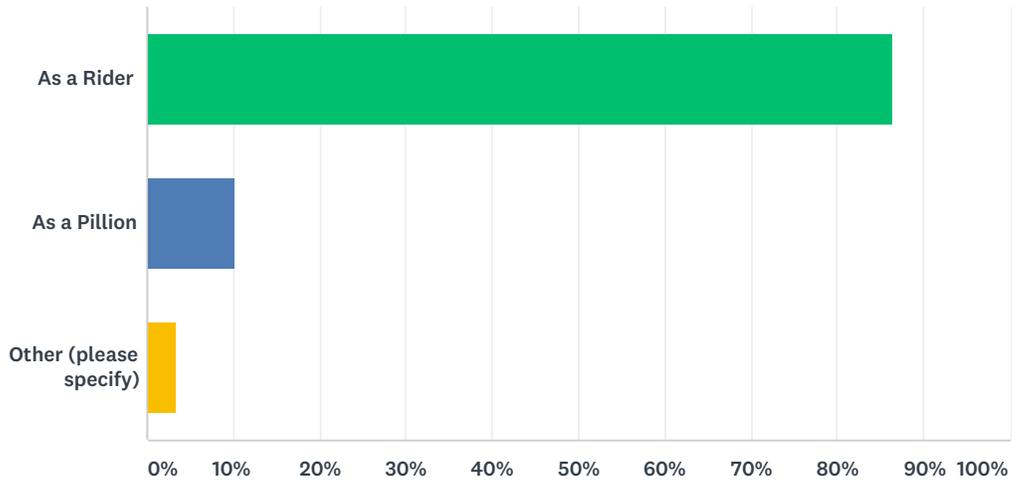
Question 33 offered respondents the opportunity to leave general comment about the chapter. This question garnered a similar positive responses about the Chapter and the ride programme as the rest of the survey has, *“it’s a great Chapter”*. Some constructive criticism of note would relate to encouraging *“younger riders”* and some respondents expressing concerns about the perceived hierarchy of the Chapter.

“Although time commitments mean I can’t go on as many rides or weekends as I would like, this is a great Chapter. Every time I do turn up it is very welcoming and friendly and each time is really enjoyable. With a packed ride programme I think it is great that when I am available there is always an interesting ride going on. Keep up the great work!”

Attached is the survey in full.

Q1 What is your involvement with Hogsback Chapter?

Answered: 88 Skipped: 0

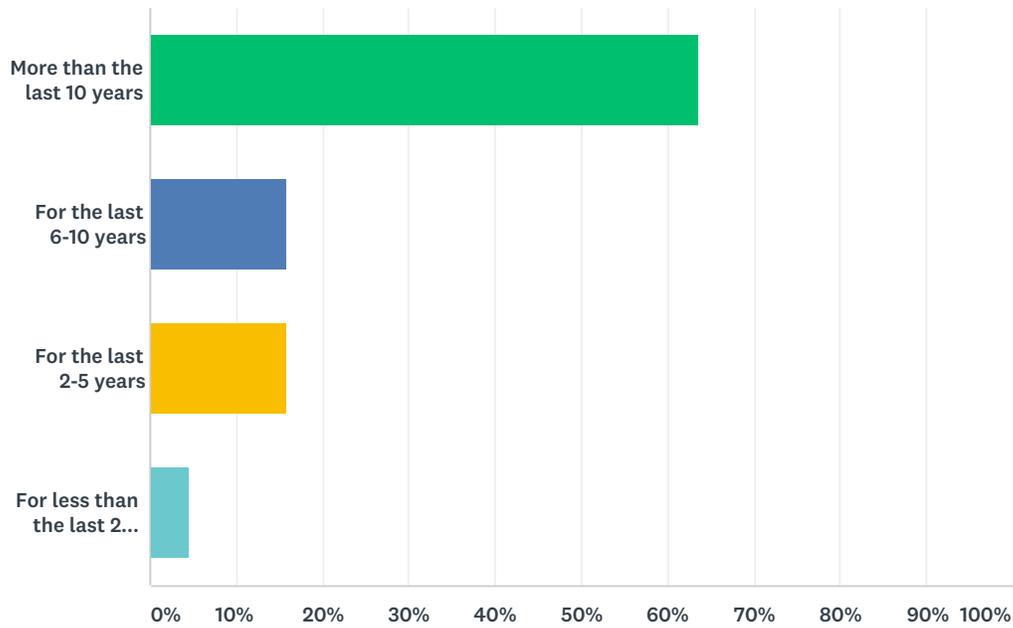


ANSWER CHOICES	RESPONSES
As a Rider	86.36% 76
As a Pillion	10.23% 9
Other (please specify)	3.41% 3
TOTAL	88

#	OTHER (PLEASE SPECIFY)	DATE
1	Photographer	10/18/2017 7:55 PM
2	Member	10/3/2017 8:27 AM
3	Rider and occasional design help	10/3/2017 6:49 AM

Q2 Looking back from now, for how long have you REGULARLY ridden motorcycles?

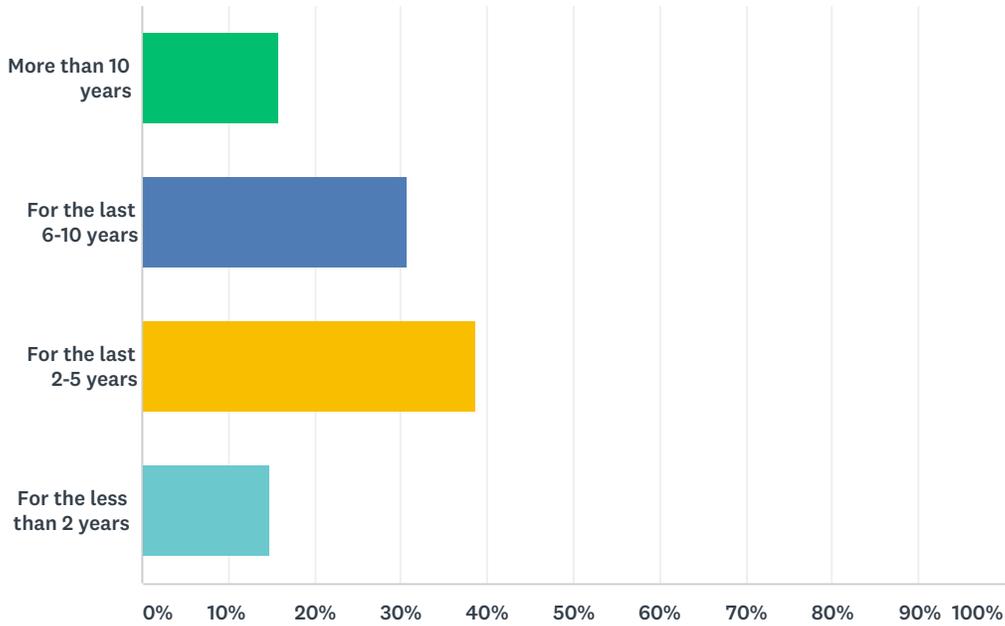
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
More than the last 10 years	63.64%	56
For the last 6-10 years	15.91%	14
For the last 2-5 years	15.91%	14
For less than the last 2 years	4.55%	4
TOTAL		88

Q3 How long have you been involved in Hogsback Chapter (formerly Surrey HOG)?

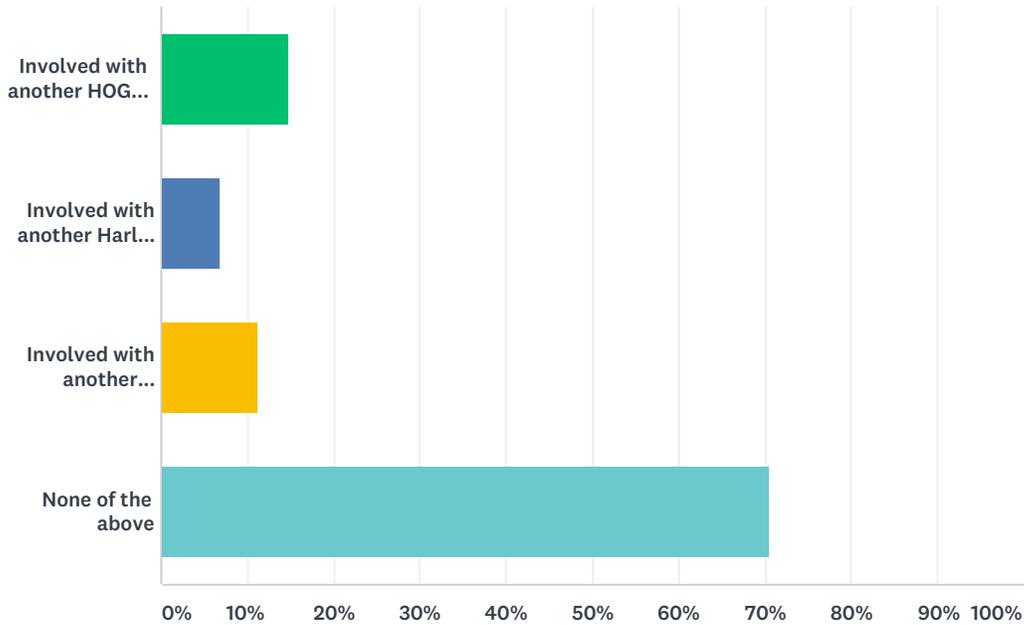
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
More than 10 years	15.91%	14
For the last 6-10 years	30.68%	27
For the last 2-5 years	38.64%	34
For the less than 2 years	14.77%	13
TOTAL		88

Q4 Before being involved with this Chapter, were you:

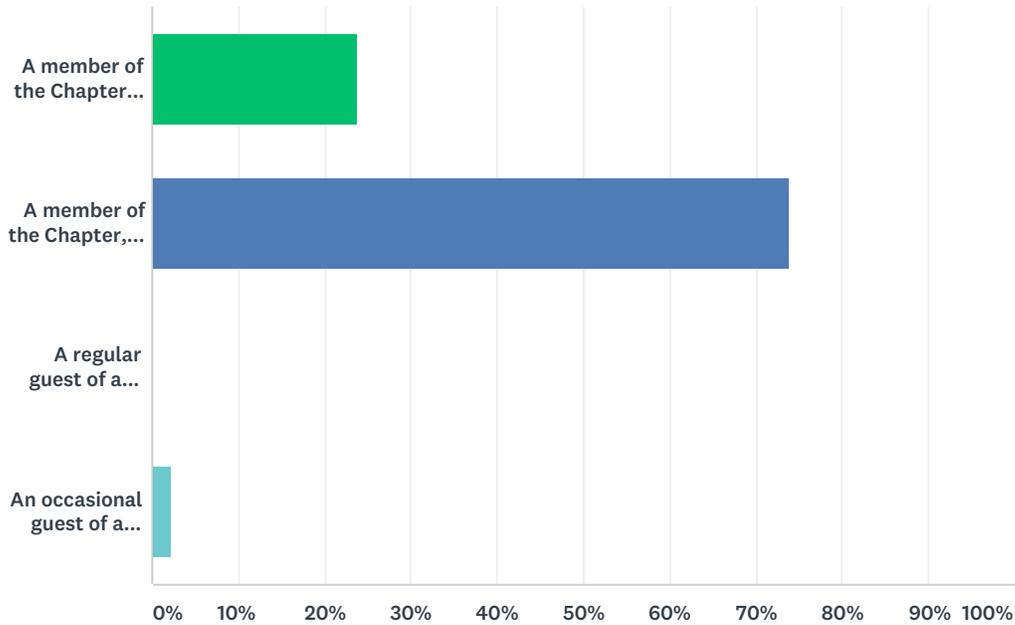
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Involved with another HOG Chapter	14.77%	13
Involved with another Harley riding club	6.82%	6
Involved with another motorcycle factory owners club	11.36%	10
None of the above	70.45%	62
Total Respondents: 88		

Q5 In Hogsback Chapter, are you:

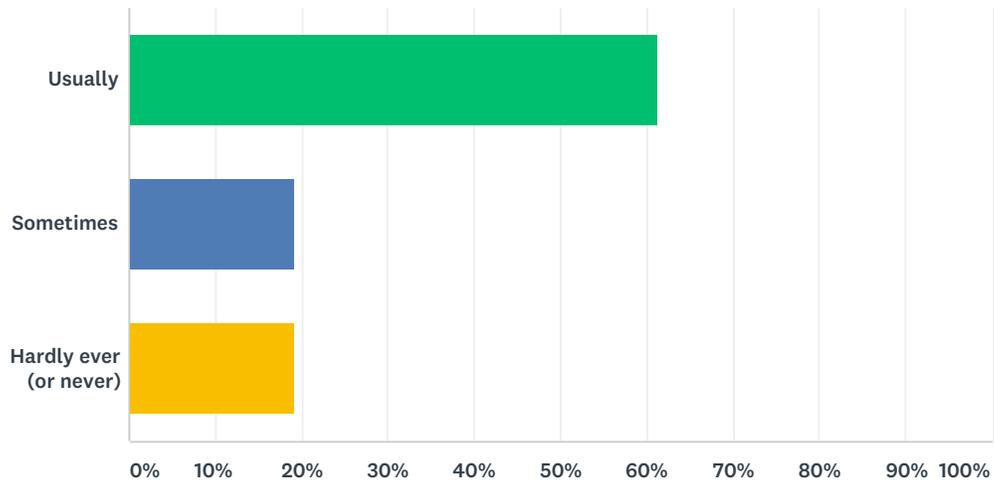
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
A member of the Chapter Committee	23.86%	21
A member of the Chapter, but not the committee	73.86%	65
A regular guest of a chapter member	0.00%	0
An occasional guest of a chapter member	2.27%	2
TOTAL		88

Q6 Since you have been with Hogsback, how often have you come along to Club Nights?

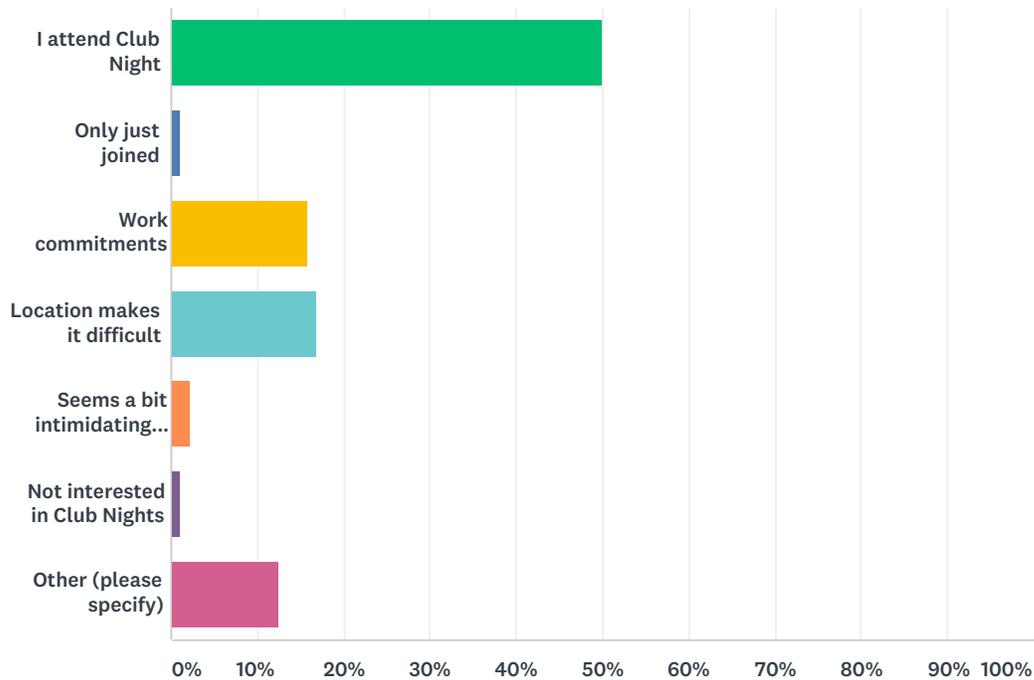
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Usually	61.36%	54
Sometimes	19.32%	17
Hardly ever (or never)	19.32%	17
TOTAL		88

Q7 What's the main reason for not coming along to Club Nights very often?

Answered: 88 Skipped: 0



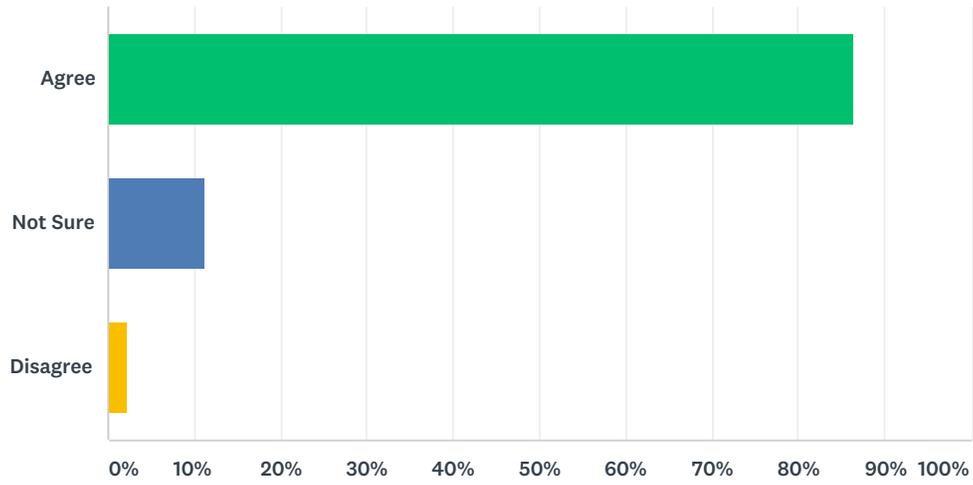
ANSWER CHOICES	RESPONSES	
I attend Club Night	50.00%	44
Only just joined	1.14%	1
Work commitments	15.91%	14
Location makes it difficult	17.05%	15
Seems a bit intimidating to get involved	2.27%	2
Not interested in Club Nights	1.14%	1
Other (please specify)	12.50%	11
TOTAL		88

#	OTHER (PLEASE SPECIFY)	DATE
1	Travelling out from London and finishing at normal time makes arrival about 20:00 hrs and often people going home as you walk in.	10/21/2017 12:00 AM
2	Location has moved too far away from where I live	10/20/2017 11:10 AM
3	Fined them a bit clicky	10/19/2017 8:22 AM
4	Feel slightly uncomfortable coming on my own	10/17/2017 8:20 AM
5	26 miles each way, 52 mile round trip	10/5/2017 10:53 AM
6	Far too cliquy and one upmanship for me.	10/4/2017 10:39 AM
7	Retired last year so now have more time to attend club night	10/4/2017 9:32 AM

8	Other personal commitments	10/4/2017 8:07 AM
9	.	10/3/2017 6:01 PM
10	Work and family commitments	10/3/2017 12:26 PM
11	I am on a basketball league committee that meets first Thursday of the month	10/2/2017 8:32 PM

Q8 Monthly meetings are about the right frequency?

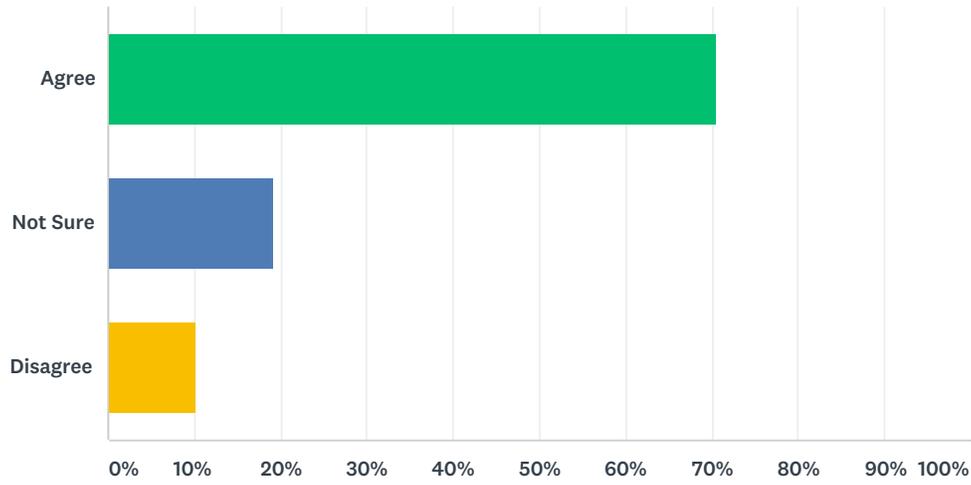
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Agree	86.36%	76
Not Sure	11.36%	10
Disagree	2.27%	2
TOTAL		88

Q9 The Princess Royale works well as a venue?

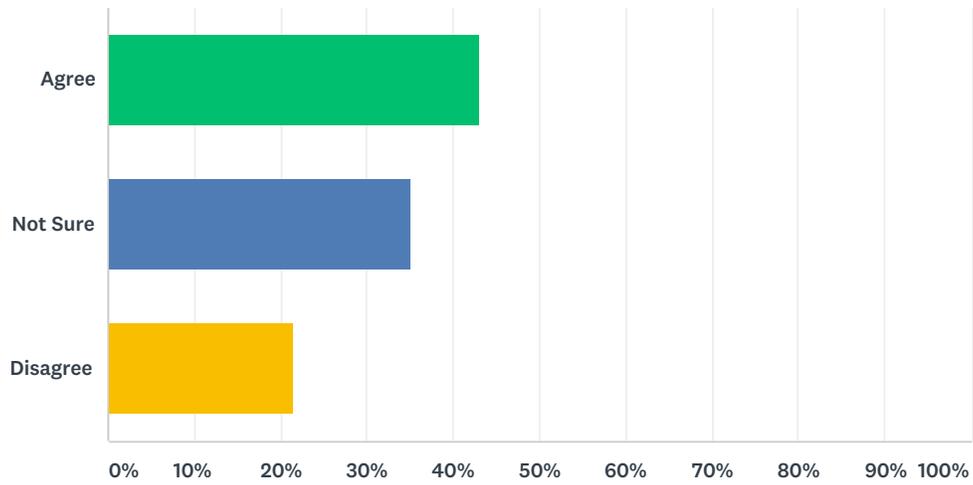
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Agree	70.45%	62
Not Sure	19.32%	17
Disagree	10.23%	9
TOTAL		88

Q10 The food & drink at the Princess Royale is reasonable value for money?

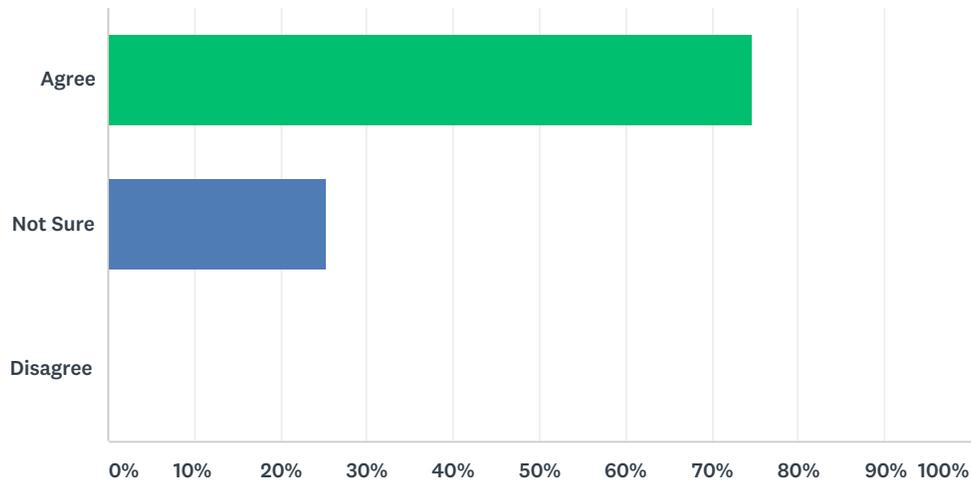
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES
Agree	43.18% 38
Not Sure	35.23% 31
Disagree	21.59% 19
TOTAL	88

Q11 The amount of ride and chapter information announced at Club night is about right?

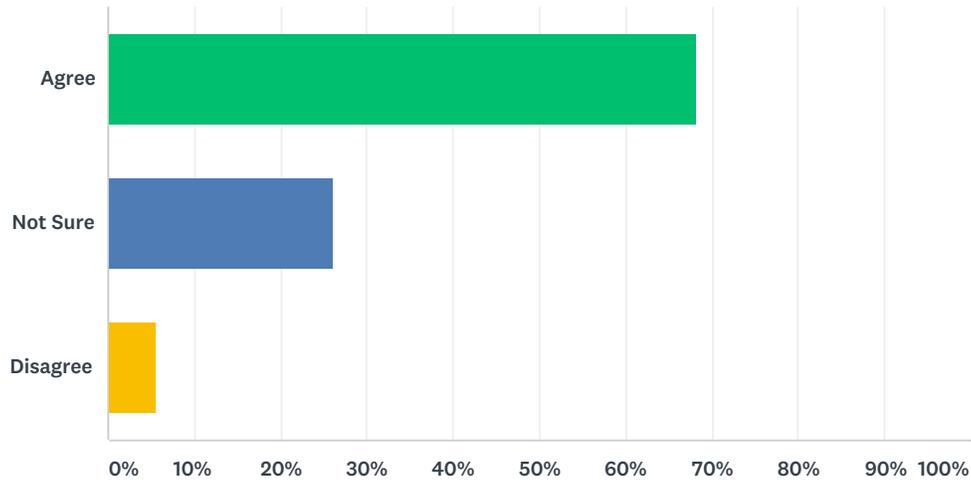
Answered: 87 Skipped: 1



ANSWER CHOICES	RESPONSES	
Agree	74.71%	65
Not Sure	25.29%	22
Disagree	0.00%	0
TOTAL		87

Q12 The Golden Key Draw is a good feature of Club Night?

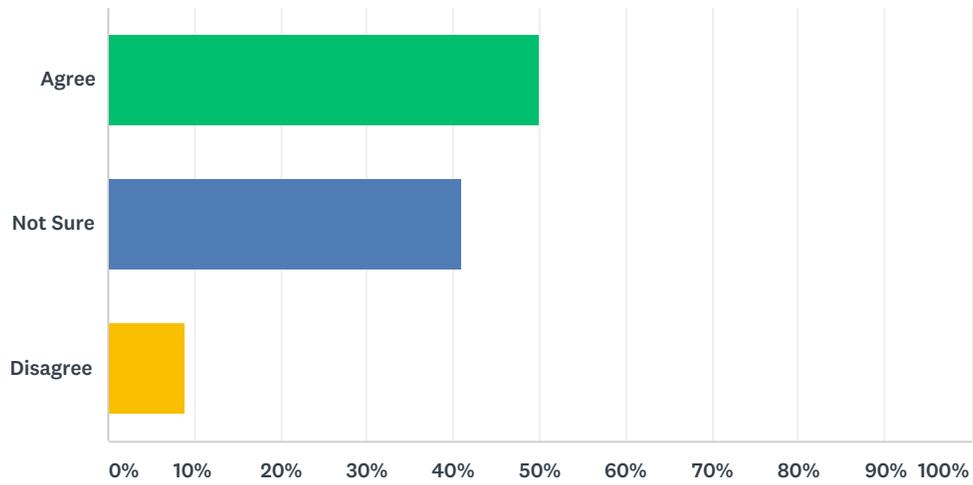
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Agree	68.18%	60
Not Sure	26.14%	23
Disagree	5.68%	5
TOTAL		88

Q13 The number of specials (quiz nights, occasional speakers) is about right?

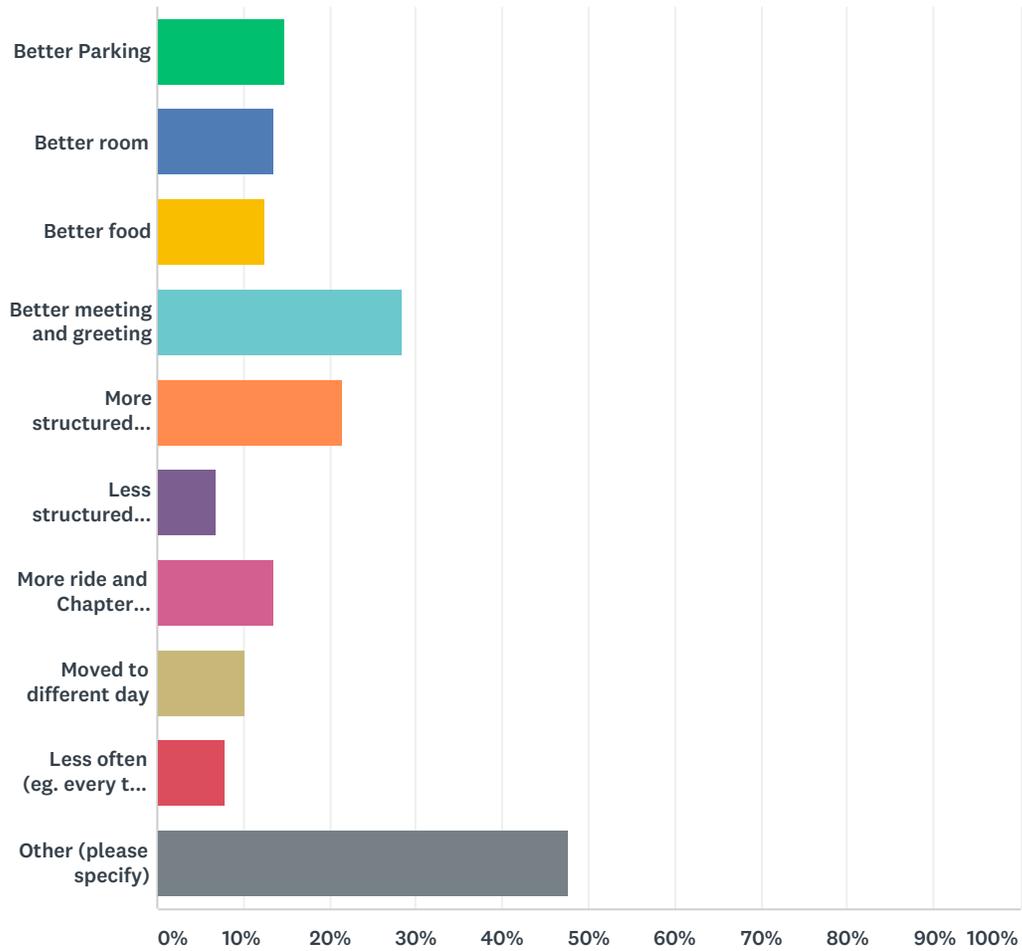
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES
Agree	50.00% 44
Not Sure	40.91% 36
Disagree	9.09% 8
TOTAL	88

Q14 How could we improve Club Night?

Answered: 88 Skipped: 0



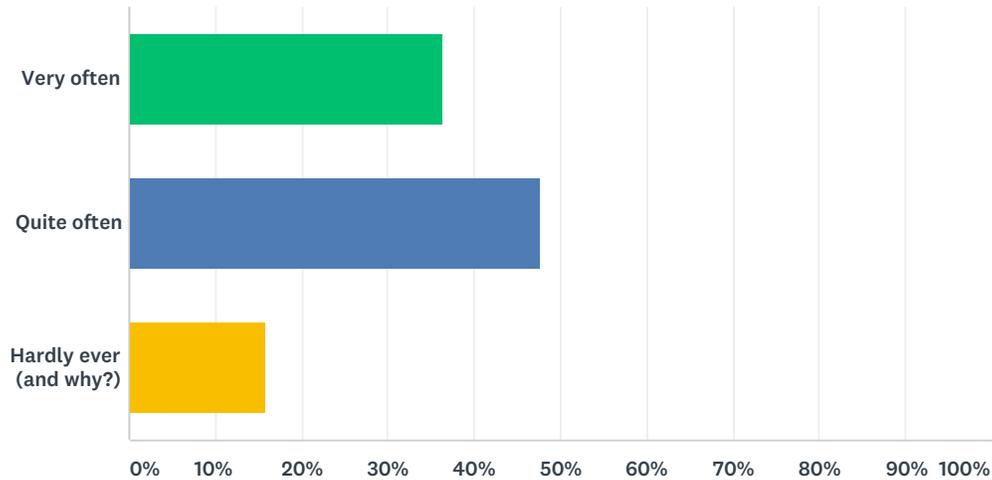
ANSWER CHOICES	RESPONSES	
Better Parking	14.77%	13
Better room	13.64%	12
Better food	12.50%	11
Better meeting and greeting	28.41%	25
More structured events	21.59%	19
Less structured events	6.82%	6
More ride and Chapter information	13.64%	12
Moved to different day	10.23%	9
Less often (eg. every two months)	7.95%	7
Other (please specify)	47.73%	42
Total Respondents: 88		

#	OTHER (PLEASE SPECIFY)	DATE
1	Possibly have it not always the same. Apart from the dealership nights it is a bit predictable. Royal good as a base, however some variety would also be good. A new summer venue like Bisley was would be good for a riding night- Maybe in winter a Saturday morning breakfast instead at Royal or elsewhere.	10/21/2017 12:00 AM
2	None really - I think it is about right.	10/20/2017 12:53 PM
3	Vary location like 1066	10/20/2017 11:10 AM
4	I don't think that you can improve it.	10/19/2017 5:04 PM
5	I don't go to them , so I have no opinion.	10/19/2017 8:56 AM
6	Happy how everything works	10/19/2017 7:30 AM
7	Location	10/19/2017 6:49 AM
8	Happy with club night	10/19/2017 6:47 AM
9	Don't know as I've only been once	10/19/2017 6:07 AM
10	Club nights just fine as it is	10/18/2017 7:55 PM
11	New member so happy with current arrangements	10/18/2017 3:10 PM
12	Sometimes we require a bigger room or the tables removed.	10/17/2017 6:51 PM
13	Not sure but I do find it hard walking in on my own	10/17/2017 8:20 AM
14	hard to please everyone; I like P R as a venue but it is a long way from me (but then again so is the dealership!)	10/17/2017 3:38 AM
15	Vary location - so everyone benefits at sometime from where it is held e.g nearer to their home	10/15/2017 6:10 PM
16	Shame its not closer to GH-D or Bramber	10/13/2017 8:47 PM
17	nearer to chichester	10/12/2017 5:44 AM
18	Great as it is fine	10/10/2017 8:41 PM
19	Different venue. The chapter centres around GHD so why not hold it closer to the dealership?	10/9/2017 11:52 AM
20	More reasonably priced food and drink considering the volume of members that attend club nights.	10/8/2017 4:54 PM
21	Occasional entertainment (music).	10/8/2017 2:06 PM
22	Cheaper drink(non-alcoholic is VERY EXPENSIVE) venue needs to be more central (over 1 hours ride for me)	10/6/2017 3:00 PM
23	Move the location so that all members get the chance of a shorter journey/ more convenient trip	10/5/2017 4:31 PM
24	Variation in venue may see more members attending as not all members live near to the current venue with some members travelling in excess of an an hour.	10/4/2017 7:05 AM
25	All good	10/3/2017 4:41 PM
26	Need away to introduce newbies to chapter	10/3/2017 12:26 PM
27	have a area for new members to go to and introduce them self as some get missed out	10/3/2017 9:34 AM
28	Location doesn't work for me	10/3/2017 9:27 AM
29	Maybe a monthly/quarterly "Saturday" meet & greet for new members at Guildford HD (In addition to new members ride).	10/3/2017 8:27 AM
30	The chapter is getting bigger so will need to consider a larger function room sooner rather than later. Also, maybe I missed it I have only attended one quiz night and never seen an "occasional speakers" I am not sure if the Princess Royal is a geographical center of all the members. If not perhaps an alternative as the membership may have changed. Is there a pub closer to dealership ? Beefeater Guildford Rd, Godalming GU7 3BX And finally perhaps some education (just 5-10 minutes) about group riding, drop offs, clothing etc ... make it serious but fun if possible	10/3/2017 7:48 AM
31	Alternate with a different location which would benefit members who have to travel a long distance to the Princess Royal	10/3/2017 7:30 AM

32	The challenge is that with the number of Chapter members if a large number attend then the room is not really large enough to accommodate all with people bunched in the door. Would it be better to remove tables and chairs? Of course if not so many attend then it is either not a problem or less of a problem but this will apply wherever the venue and is just one of those things. This also relates to parking.	10/3/2017 7:26 AM
33	The balance is pretty good.	10/3/2017 6:49 AM
34	None	10/3/2017 5:52 AM
35	Stop swapping the mic between Asst. Directors for next few weeks' rides. It's too long and drawn out.	10/2/2017 11:39 PM
36	I think for Chapter members there could be some sort of discounted prices.	10/2/2017 10:38 PM
37	I find the club runs very well the way it is, and this is the opinion of other members as well.	10/2/2017 10:33 PM
38	Only talk about rides taking place that month and don't mention weekends away. A loud microphone at club night would be good	10/2/2017 10:08 PM
39	Question not working ignore responses	10/2/2017 8:55 PM
40	More fun	10/2/2017 8:32 PM
41	Ignore, ticked all as it wouldn't let me submit	10/2/2017 8:32 PM
42	Only present rides in the coming months. No need to mention weekends away after the initial launch of the Weekends Away programme unless there are rooms available that need to be sold. Increase the volume of the microphone as people at the back can't really hear what is being said.	10/2/2017 8:29 PM

Q15 How often do you use the Chapter website?

Answered: 88 Skipped: 0

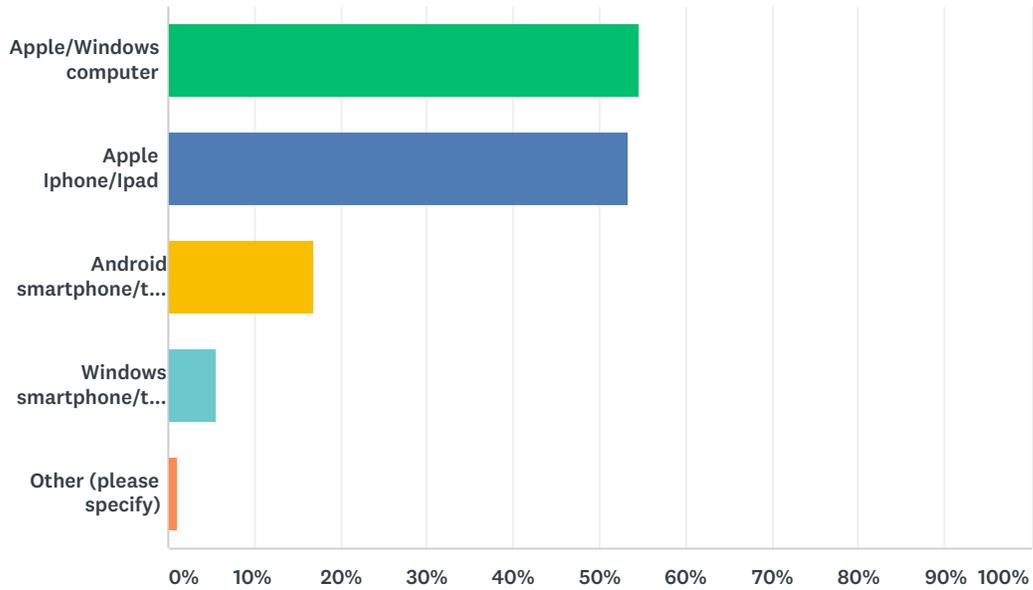


ANSWER CHOICES	RESPONSES
Very often	36.36% 32
Quite often	47.73% 42
Hardly ever (and why?)	15.91% 14
TOTAL	88

#	HARDLY EVER (AND WHY?)	DATE
1	no need	10/21/2017 9:53 AM
2	Get all the info from elsewhere	10/20/2017 7:57 PM
3	Get all the info I need via FB and Club nights	10/19/2017 11:56 AM
4	Occasionally visit to check out ride information	10/19/2017 10:11 AM
5	I like to find out face to face so I go to club night and read weekly email	10/19/2017 6:47 AM
6	What do I want to use it for?	10/19/2017 6:07 AM
7	Password that I can never remember Current up to date info is not available and if you want to contact or get info to other members quicker you need to use the FB page however I am under the impression posting certain items on the page is frowned upon. Hogsback weekend runs should be posted on the FB page I think it may increase run numbers.	10/18/2017 7:55 PM
8	Forgot log on details as I think they are allocated and you cant choose your own so its easier to remember.	10/3/2017 3:47 PM
9	Get information through Facebook and e shots	10/3/2017 9:27 AM
10	Weekly email does a good job. If I need more detail I use the website.	10/3/2017 9:01 AM
11	Issues with logon	10/3/2017 8:26 AM
12	Just joined	10/2/2017 11:39 PM
13	Ride info is in eShot	10/2/2017 9:50 PM
14	Only for ride info as it's not too easy to access (sorry Czes)	10/2/2017 8:55 PM

Q16 How would do you prefer to access the Hogsback website?

Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Apple/Windows computer	54.55%	48
Apple Iphone/Ipad	53.41%	47
Android smartphone/tablet	17.05%	15
Windows smartphone/tablet	5.68%	5
Other (please specify)	1.14%	1
Total Respondents: 88		

#	OTHER (PLEASE SPECIFY)	DATE
1	A Hogsback App would be great .. especially for checking ride status (day/times etc)	10/3/2017 7:48 AM

Q17 How could we improve the website?

Answered: 31 Skipped: 57

#	RESPONSES	DATE
1	some more news from the world of HOG maybe directly from Milwaukee.	10/21/2017 12:00 AM
2	It seems to work ok but login on Apple is never saved	10/20/2017 11:10 AM
3	It's fine as it is.	10/19/2017 5:04 PM
4	It's pretty good as it is	10/19/2017 11:56 AM
5	Not sure	10/19/2017 10:11 AM
6	Happy with the information contained within the website	10/19/2017 9:45 AM
7	Bluntly we don't live in a tomorrow or next week society we live in an I want it now society, As in Facebook twitter Instagram. Sorry!	10/18/2017 7:55 PM
8	I think the web site is very good	10/12/2017 2:14 PM
9	Doesn't work well on Apple mobile devices	10/12/2017 6:34 AM
10	less difficult to log in	10/12/2017 5:44 AM
11	Interaction perhaps for rides	10/11/2017 5:49 PM
12	Its pretty damn good!	10/11/2017 9:51 AM
13	It's just fine	10/10/2017 8:41 PM
14	Website is good	10/9/2017 11:52 AM
15	If ain't broke don't fix it	10/8/2017 4:54 PM
16	black is a shit colour change the background	10/7/2017 9:59 AM
17	I think it's fine	10/5/2017 2:43 PM
18	Offer a forum in the Members Area by which members could send a request to others to determine interest in an informal ride (esp. when lots are away on a big trip or rally).	10/4/2017 4:43 PM
19	Leave it alone, it's fine.	10/4/2017 4:27 PM
20	It's ok for me	10/4/2017 9:32 AM
21	None	10/3/2017 4:41 PM
22	Add more news flashes on events or changes, I prefer the face bookpage though and rather have details there of upcoming rides and events	10/3/2017 3:47 PM
23	I think it is fine as it is but maybe the allowance of members to sell their unwanted motorbike parts and clothing could be more prominent with a fee for each advert being charged to go to club funds.	10/3/2017 12:59 PM
24	n/a	10/3/2017 9:27 AM
25	It's mobile capability is not very good. Sometimes sub-menus are unavailable so I have to use the iMac.	10/3/2017 9:01 AM
26	Seems fine	10/3/2017 7:57 AM
27	Perhaps an update (modernisation) like using JSP rather than HTML. See HOG UK website.	10/3/2017 7:48 AM
28	Possibly large full width images on title pages, and perhaps more 'clean' simple typography. But website does work well on computer and phone screens.	10/3/2017 6:49 AM
29	Don't get me started...	10/2/2017 9:50 PM
30	Refresh design, have a calendar of events you can download and import into your personal calendar...	10/2/2017 8:55 PM

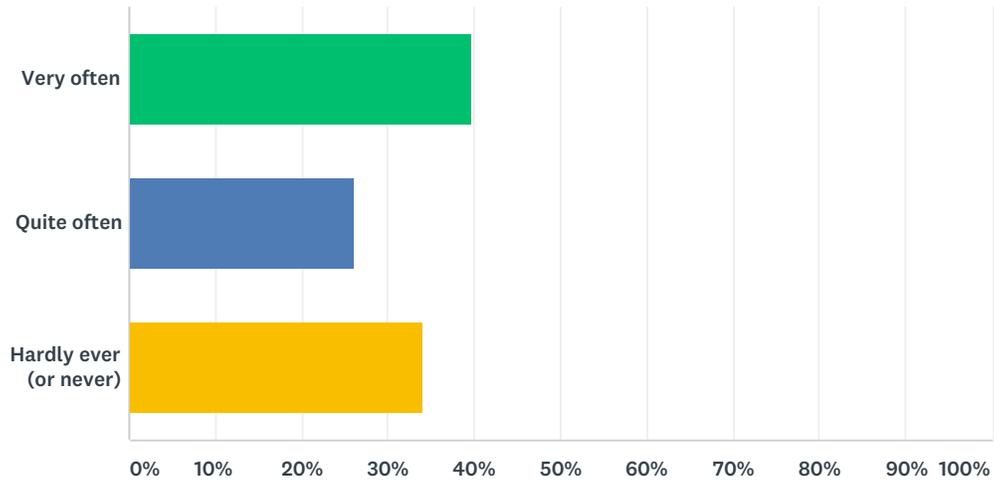
31

I thinks it ok as it is

10/2/2017 8:32 PM

Q18 How often do you use the Chapter Facebook page?

Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very often	39.77%	35
Quite often	26.14%	23
Hardly ever (or never)	34.09%	30
TOTAL		88

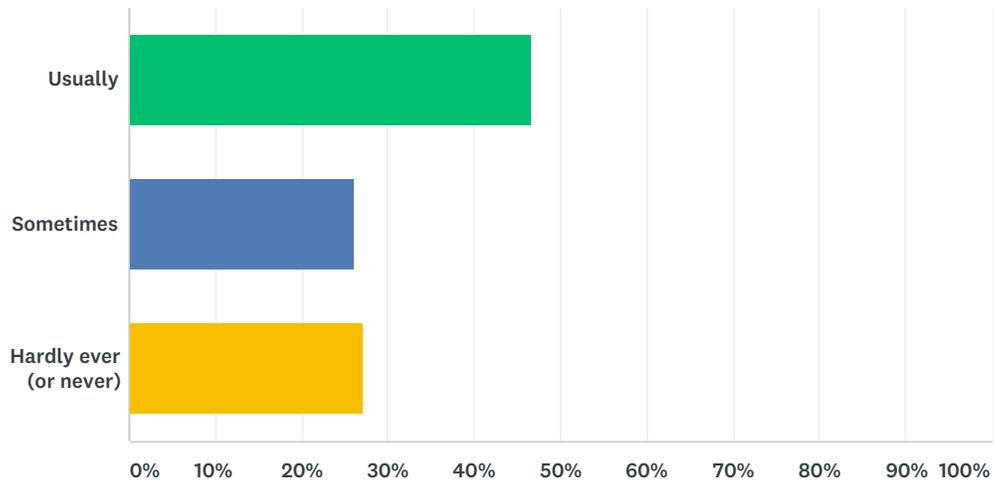
Q19 How could we improve our Facebook presence?

Answered: 28 Skipped: 60

#	RESPONSES	DATE
1	I don't really use facebook	10/20/2017 12:53 PM
2	Not relevant to me	10/20/2017 11:10 AM
3	I don't do Facebook as a matter of principle.	10/19/2017 5:04 PM
4	Why not have a tech page so members can ask questions.	10/19/2017 11:56 AM
5	Not sure	10/19/2017 10:11 AM
6	Until recently I viewed the page everyday sometimes 3-4 times a day,however because I'm to outspoken on certain subjects which upset a few club officials who sorry but don't want to face up to the truth I have removed myself from the page	10/18/2017 7:55 PM
7	Not sure you can if you want only members and their partners to have access	10/12/2017 2:14 PM
8	its ok	10/12/2017 5:44 AM
9	interaction for ride info	10/11/2017 5:49 PM
10	Not sure.	10/11/2017 9:51 AM
11	Fine as it is	10/8/2017 4:54 PM
12	allow ride events details to be posted	10/7/2017 9:59 AM
13	Let ride info be published	10/7/2017 9:51 AM
14	Publicise the ride programme	10/5/2017 4:31 PM
15	N/A	10/5/2017 2:43 PM
16	I don't use Facebook	10/4/2017 4:43 PM
17	It's ok	10/4/2017 9:32 AM
18	don't	10/3/2017 6:58 PM
19	perhaps ride info and participation i.e. are you going etc	10/3/2017 6:01 PM
20	All good	10/3/2017 4:41 PM
21	More details of the upcoming rides not just on the web page which I don't visit du to password issues.	10/3/2017 3:47 PM
22	its about right - posts of events a couple of days prior can act as a reminder	10/3/2017 9:27 AM
23	Happy with it as it is.	10/3/2017 9:01 AM
24	Seems fine	10/3/2017 7:57 AM
25	Get more members onto Facebook. Integrate Hogsback app (new suggestion) and Facebook page.	10/3/2017 7:48 AM
26	More mentions at club night, qualified with the website still being the 'go to' point for correct chapter events and information.	10/3/2017 6:49 AM
27	All rides as events, were members can show their involvement	10/2/2017 9:50 PM
28	Use the events page to have the ride details, you can also get an idea of who is going...	10/2/2017 8:55 PM

Q20 How often do you download and read the Quarterly Hogsback News magazine?

Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Usually	46.59%	41
Sometimes	26.14%	23
Hardly ever (or never)	27.27%	24
TOTAL		88

Q21 What additions could be made the Quarterly Hogsback News magazine?

Answered: 33 Skipped: 55

#	RESPONSES	DATE
1	I prefer it in the paper magazine form	10/21/2017 9:53 AM
2	I think it is good - but read the hardcopy given out at Club night	10/20/2017 12:53 PM
3	The recent paper versions are good	10/20/2017 11:10 AM
4	It is very good as it is.	10/19/2017 5:04 PM
5	Introducing new members	10/19/2017 10:11 AM
6	Maybe a profile on a different member each month, so people get to know them. Not just road crew/committee etc..., but normal members.	10/19/2017 7:30 AM
7	Don't read online so much now as the magazine is readily available. Club magazines are not always easy to fill but I think Bret is doing a great job	10/18/2017 7:55 PM
8	I very much like the printed A5 format.	10/17/2017 6:51 PM
9	More contributions	10/12/2017 2:14 PM
10	Contact details for the editor should work. I have tried to send ride reports and they have bounced back.	10/12/2017 6:34 AM
11	not dsure	10/12/2017 5:44 AM
12	competitions	10/11/2017 5:49 PM
13	Regular print.	10/11/2017 9:51 AM
14	Bike & accessory reviews	10/8/2017 2:06 PM
15	bit more fun	10/7/2017 9:59 AM
16	Photo competition Intro new member	10/7/2017 9:51 AM
17	I think its fine	10/5/2017 2:43 PM
18	Money in and expenditure	10/5/2017 7:20 AM
19	Drop the poetry!	10/4/2017 4:43 PM
20	Again it's seems fine.	10/4/2017 4:27 PM
21	More info' on weekends away	10/4/2017 9:32 AM
22	new members articles	10/3/2017 6:58 PM
23	Paper copy is better	10/3/2017 4:41 PM
24	Like it as is.	10/3/2017 3:47 PM
25	i read the "hard copy" but never the online version	10/3/2017 12:59 PM
26	more shop info	10/3/2017 9:34 AM
27	Add members services and Current for sale items. I keep forgetting to look on the website.	10/3/2017 9:01 AM
28	Members / new members feature, about the people and the bikes they ride.	10/3/2017 8:27 AM
29	Seems fine	10/3/2017 7:57 AM
30	People profiles	10/3/2017 6:49 AM
31	Playmate of the month, now that Hefner is gone	10/2/2017 9:50 PM
32	riding tips maintenance tips	10/2/2017 9:43 PM

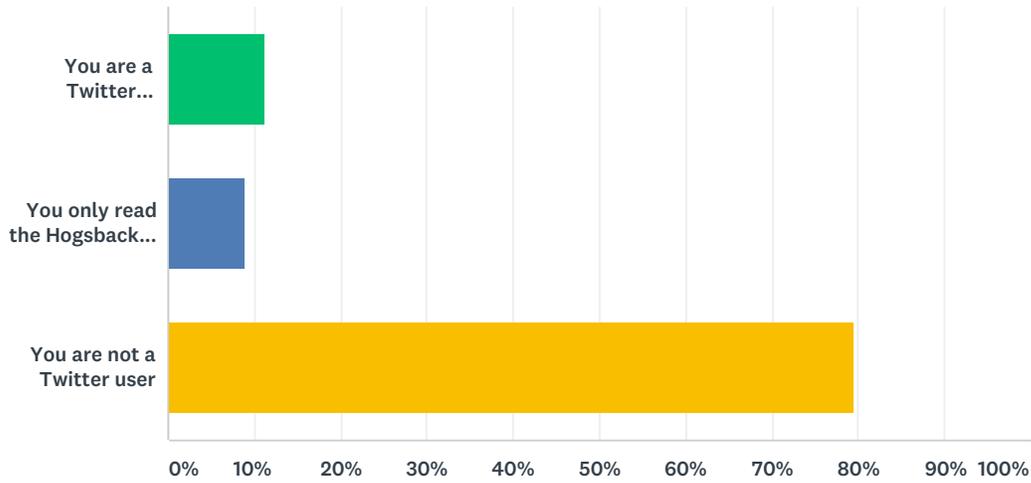
33

It's ok

10/2/2017 8:32 PM

Q22 How do you use the Hogsback Twitter feed?

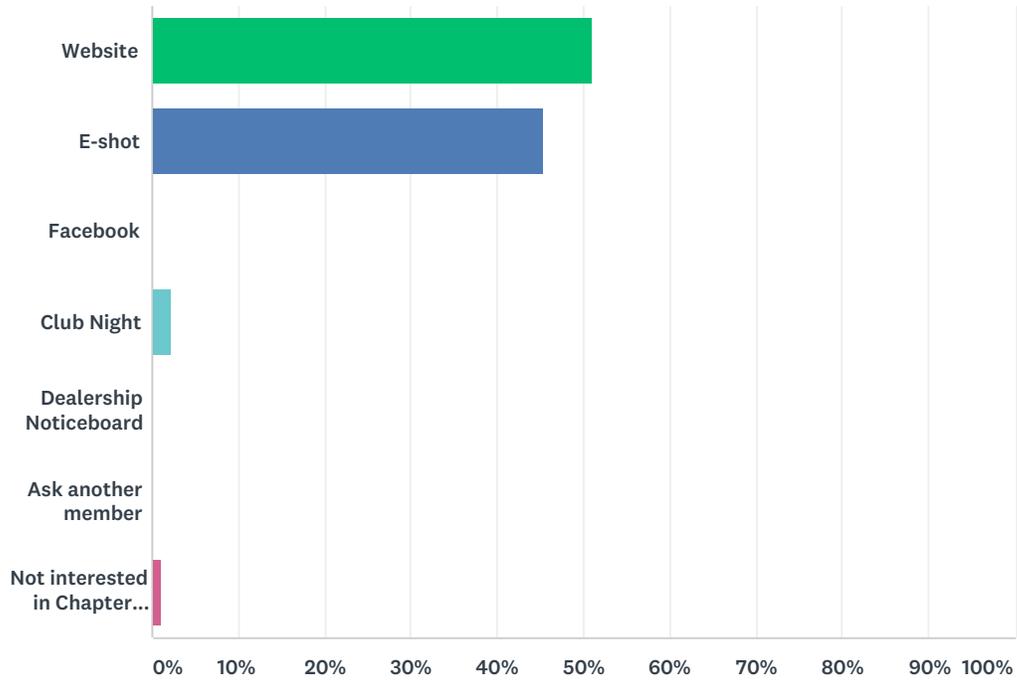
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
You are a Twitter follower of Hogsback	11.36%	10
You only read the Hogsback tweets on our website	9.09%	8
You are not a Twitter user	79.55%	70
TOTAL		88

Q23 What is your main starting point when you want to know about upcoming Hogsback rides?

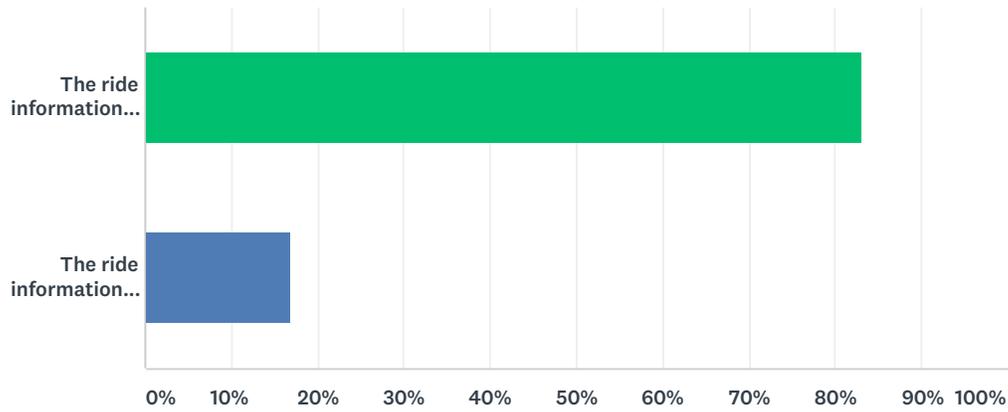
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Website	51.14%	45
E-shot	45.45%	40
Facebook	0.00%	0
Club Night	2.27%	2
Dealership Noticeboard	0.00%	0
Ask another member	0.00%	0
Not interested in Chapter rides	1.14%	1
TOTAL		88

Q24 In relation to the upcoming ride description in the Members Area of the website and in the e-shot, which of these two statements do you most agree with?

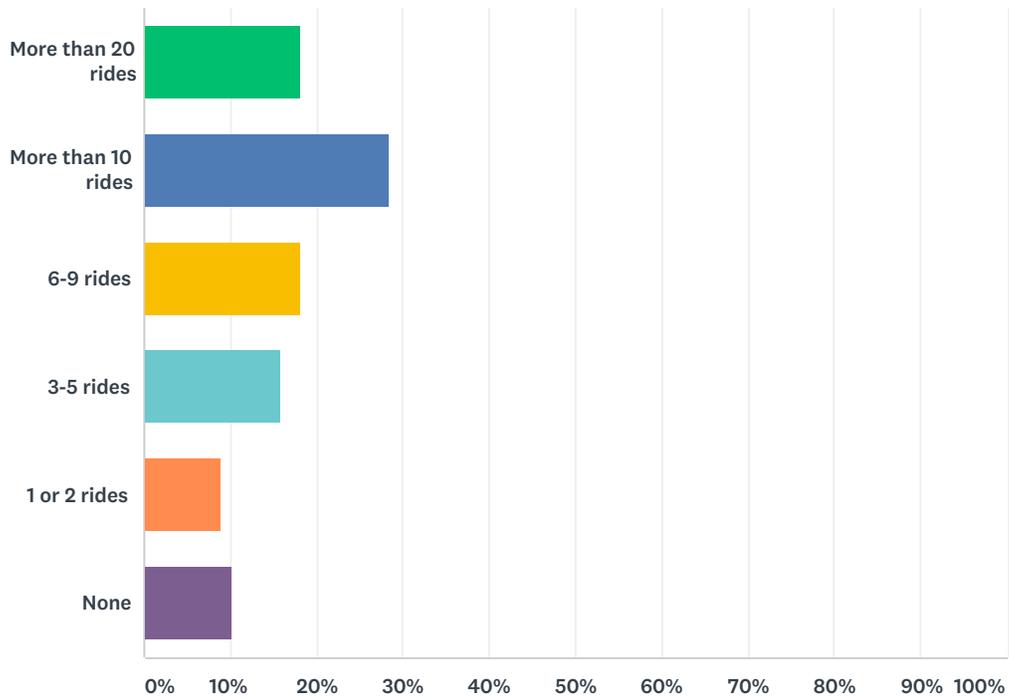
Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
The ride information provided is most accurate	82.95%	73
The ride information provided could be improved	17.05%	15
TOTAL		88

Q25 During the 2017 season, how many Hogsback Chapter rides have you participated in?

Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES
More than 20 rides	18.18% 16
More than 10 rides	28.41% 25
6-9 rides	18.18% 16
3-5 rides	15.91% 14
1 or 2 rides	9.09% 8
None	10.23% 9
TOTAL	88

Q26 What do you like about the rides organised by the Hogsback Chapter?

Answered: 88 Skipped: 0

#	RESPONSES	DATE
1	all rides are good	10/21/2017 9:53 AM
2	Variety, planning, execution and commitment of the organisers	10/21/2017 12:00 AM
3	Fun, good company, well organised, great choice of destinations	10/20/2017 7:57 PM
4	They are interesting, very well organised, welcoming/friendly	10/20/2017 12:53 PM
5	Ride organisers are usually well prepared from doing the route in advance	10/20/2017 11:10 AM
6	good venues	10/19/2017 11:24 PM
7	Confident that things are well organised	10/19/2017 7:08 PM
8	A good mix of rides. Often unusual routes to and from destinations which are also very varied and cater for most tastes.	10/19/2017 5:04 PM
9	Go at a good pace.	10/19/2017 11:56 AM
10	Riding together and meet friends	10/19/2017 10:11 AM
11	Drop off, destinations	10/19/2017 9:45 AM
12	A Great variation.	10/19/2017 8:56 AM
13	Quite varied and I prefer weekend morning rides	10/19/2017 8:39 AM
14	Happy	10/19/2017 8:22 AM
15	veriety	10/19/2017 7:52 AM
16	Varied, places I'd never think to visit	10/19/2017 7:30 AM
17	Used to enjoy tge destinations riding and social aspect	10/19/2017 6:49 AM
18	I like the away rides	10/19/2017 6:47 AM
19	Great company, good destinations	10/19/2017 6:22 AM
20	N/a	10/19/2017 6:07 AM
21	Most are well planed and organised a few road captains are exceptional as far as the research and organisation	10/18/2017 7:55 PM
22	N/A	10/18/2017 3:10 PM
23	The camaraderie.	10/17/2017 6:51 PM
24	Interesting places to visit, great roads, great company	10/17/2017 8:20 AM
25	meet up with friends, ride out in a group of Harleys	10/17/2017 3:38 AM
26	There is always something that will make me lol with fellow members every time and HB visit many places I probably never would go to.	10/16/2017 7:48 PM
27	Interesting destinations, majority are well organised, people that go on them	10/15/2017 6:10 PM
28	Meeting like minded people and well run rides.	10/13/2017 8:47 PM
29	They are well organised and disciplined	10/12/2017 2:14 PM
30	Always a good group of people and always something interesting to go and see or do rather than just riding around aimlessly	10/12/2017 6:34 AM
31	they are good	10/12/2017 5:44 AM

32	the variety and something every weekend	10/11/2017 5:49 PM
33	They are always interesting, safe, sometimes educational but above all, a good laugh.	10/11/2017 9:51 AM
34	Varied interests and places visited	10/10/2017 8:41 PM
35	Different places visited and the camaraderie	10/9/2017 11:52 AM
36	Variety of interesting places	10/8/2017 4:54 PM
37	The structure and friendliness.	10/8/2017 2:06 PM
38	variety and number so bug choice	10/7/2017 9:59 AM
39	Friendly and a wide variety	10/7/2017 9:51 AM
40	12345	10/6/2017 3:00 PM
41	fun	10/6/2017 6:26 AM
42	Variety	10/5/2017 4:31 PM
43	Good variety	10/5/2017 2:43 PM
44	destination and accommodation	10/5/2017 10:53 AM
45	Different places to visit	10/5/2017 7:20 AM
46	Variety, and knowledgeable leaders.	10/4/2017 4:43 PM
47	Well organised and varied.	10/4/2017 4:27 PM
48	"Variations".....	10/4/2017 10:39 AM
49	Well organised	10/4/2017 9:38 AM
50	Like riding in a group & good banter. Some interesting venues visited. Really enjoy trips to Europe.	10/4/2017 9:32 AM
51	Diversity	10/4/2017 8:41 AM
52	Variety	10/4/2017 8:07 AM
53	Inclusive and varied	10/4/2017 7:05 AM
54	General organisation is good.	10/3/2017 7:55 PM
55	on the whole well planned	10/3/2017 6:58 PM
56	Varied and different lengths, speed and duration	10/3/2017 6:01 PM
57	Well planned, assortment of places and things to see and do	10/3/2017 5:40 PM
58	Too many repeats but understand new members join and people like to return to destination	10/3/2017 4:41 PM
59	Volume great as there's pretty much a ride every week and sometimes more in the height of the season	10/3/2017 3:47 PM
60	They are well organised and meeting friends	10/3/2017 12:59 PM
61	Mostly well organised	10/3/2017 12:58 PM
62	Good fun with cliff and the road crew interesting places to visit	10/3/2017 12:26 PM
63	Well Structured	10/3/2017 12:00 PM
64	meeting others and having a laugh	10/3/2017 9:34 AM
65	Generally good - well organised -	10/3/2017 9:27 AM
66	Great organisation. You just turn up and ride. Can't ask for more than that. I am mostly interested in continental riding, and these trips are superbly organised. Similar commercially available trips cost hundreds so ours are to be treasured and those who organise and set them up are heroes. Respect.	10/3/2017 9:01 AM
67	They look interesting and varied, accommodating for all.	10/3/2017 8:27 AM
68	Meeting new people & organisation	10/3/2017 8:26 AM

69	Good craic and interesting rides	10/3/2017 7:57 AM
70	Well organised and structured. Great road crew! very interesting places to visit (places you won't normally go)	10/3/2017 7:48 AM
71	Well organised, social aspect, great places to visit (places you'd never consider going to)	10/3/2017 7:30 AM
72	Meeting friends and fellow members	10/3/2017 7:26 AM
73	The variety	10/3/2017 6:49 AM
74	.	10/3/2017 5:52 AM
75	the variety	10/3/2017 2:44 AM
76	Well organised and well attended.	10/2/2017 11:39 PM
77	N/Ano	10/2/2017 11:39 PM
78	Good destinations	10/2/2017 10:50 PM
79	Because the Road crew are well trained and in control I feel safe and at ease when riding.	10/2/2017 10:38 PM
80	Well organised	10/2/2017 10:33 PM
81	Meeting other members	10/2/2017 10:08 PM
82	Group riding	10/2/2017 9:50 PM
83	I just like them	10/2/2017 9:43 PM
84	??	10/2/2017 9:34 PM
85	Great opportunity for an interesting ride to a new location with a group of people who look.out for each other	10/2/2017 8:55 PM
86	Cater for all abilities	10/2/2017 8:32 PM
87	Friendly bunch, always seems very safe	10/2/2017 8:32 PM
88	Meeting other members	10/2/2017 8:29 PM

Q27 Is there anything that you particularly dislike about Hogsback Chapter rides?

Answered: 88 Skipped: 0

#	RESPONSES	DATE
1	none	10/21/2017 9:53 AM
2	I am not able to take advantage of month end ones due to business so I lose out - just too nad for me.	10/21/2017 12:00 AM
3	No	10/20/2017 7:57 PM
4	The wingers who moan about rides, but do not appreciate the time and effort that goes into the organisation, and are not willing to do it themselves - and those that think the chapter ride should be geared to what they personally want to do!	10/20/2017 12:53 PM
5	Inexperienced riders can sometimes be a concern so the practice rides are a good idea	10/20/2017 11:10 AM
6	Lack of support for trike riders at the tail of the rides.	10/19/2017 11:24 PM
7	No	10/19/2017 7:08 PM
8	No	10/19/2017 5:04 PM
9	When a ride goes out as a group riders should be asked (provided it is safe) to keep as one group. When 1 rider drops back a 100 yards the ride loses its impact as you end up with small groups.	10/19/2017 11:56 AM
10	No	10/19/2017 10:11 AM
11	"progressive" rides!!	10/19/2017 9:45 AM
12	Too slow.	10/19/2017 8:56 AM
13	no	10/19/2017 8:39 AM
14	Being told only sporty can feel up when we're all parked at petrol stations just doesn't make sense	10/19/2017 8:22 AM
15	some rides clash	10/19/2017 7:52 AM
16	No	10/19/2017 7:30 AM
17	The standard of riding. Dislike Trikes mixed in with bikes	10/19/2017 6:49 AM
18	When we group tooooooo closely on major rides and block other traffic	10/19/2017 6:47 AM
19	No	10/19/2017 6:22 AM
20	N/a	10/19/2017 6:07 AM
21	PROGRESSIVE RIDES	10/18/2017 7:55 PM
22	N/A	10/18/2017 3:10 PM
23	There 1 or 2 idiots in the club.	10/17/2017 6:51 PM
24	I don't dislike anything but I do think there are too many weekend rides which take away from the day rides	10/17/2017 8:20 AM
25	nope	10/17/2017 3:38 AM
26	N/A	10/16/2017 7:48 PM
27	Sometimes they are too fast for inexperienced riders and no account is allowed for new riders. Some long distance rides are like a route march.	10/15/2017 6:10 PM
28	Going down some of the B road or one track road with rubbish in the middle (grass, gravel etc)	10/13/2017 8:47 PM
29	No	10/12/2017 2:14 PM
30	No	10/12/2017 6:34 AM

31	they are ok	10/12/2017 5:44 AM
32	road marshalls seem to do it all	10/11/2017 5:49 PM
33	There were too many rides in the 2017 calendar and this led to fewer members attending rides due to the vast choice. I would prefer less rides of good quality for 2018.	10/11/2017 9:51 AM
34	No	10/10/2017 8:41 PM
35	When away for week/weekends, not enough down time. Arrive at hotels late and then meet for dinner half an hour later.	10/9/2017 11:52 AM
36	Nothing to dislike	10/8/2017 4:54 PM
37	Too many early starts. Rides to places that can be done any day often clash with one off events / shows. Eg a ride to a museum is scheduled on the same day that a one off event is on.	10/8/2017 2:06 PM
38	can be rather slow you could be better at description eg progressive or old farts	10/7/2017 9:59 AM
39	saty away ride can be very expensive	10/7/2017 9:51 AM
40	Same old places year after year	10/6/2017 3:00 PM
41	.	10/6/2017 6:26 AM
42	Lack of inclusivity of trikes. Need to put trikes inside road crew. Don't like rides being advertised as progressive as this exclusionary.	10/5/2017 4:31 PM
43	No	10/5/2017 2:43 PM
44	too many riders 35 bikes to Hon Fluer - never again!	10/5/2017 10:53 AM
45	No	10/5/2017 7:20 AM
46	Trikes are not part of the ride, but are 'stuck on' behind the back markers. Other chapters 'include' trikes in the ride with a buddy system.	10/4/2017 4:43 PM
47	1 small point, I live quite a distance, from most of the starting venues, so I have to travel nearly 50 miles before the ride starts.	10/4/2017 4:27 PM
48	The overnight and trips away rides "can" be a total free for all, with members racing to a stop at the overnight accommodation and pillions jumping off bikes before stopping, to get access to the best rooms before the other riders come in from parking there bikes.....this selfish attitude is not for me.	10/4/2017 10:39 AM
49	Long days riding on some rides which takes away the pleasure of enjoying the place your visiting.	10/4/2017 9:38 AM
50	Rykas is a long way for me :(10/4/2017 9:32 AM
51	No	10/4/2017 8:41 AM
52	Some could do with proper recon rides first. Checking parking availability, stops etc Standard of some riders very poor including staggered riding.	10/4/2017 8:07 AM
53	No	10/4/2017 7:05 AM
54	Unnecessary drop offs, eg when going straight on at lights or a roundabout ad the group is together.	10/3/2017 7:55 PM
55	some cover to many miles in a day	10/3/2017 6:58 PM
56	no	10/3/2017 6:01 PM
57	No	10/3/2017 5:40 PM
58	No	10/3/2017 4:41 PM
59	Sometimes too many bikes so the ride stretches out but generally the ones I have been on all very enjoyable.	10/3/2017 3:47 PM
60	Nothing really	10/3/2017 12:59 PM
61	No	10/3/2017 12:58 PM
62	Bad weather should be banned and need longer summers	10/3/2017 12:26 PM
63	No	10/3/2017 12:00 PM
64	some go to past and too long	10/3/2017 9:34 AM

65	Would prefer start times no earlier than - arrive 9.30 depart 10.00am	10/3/2017 9:27 AM
66	some are very slow. More pace and less dual carriageway.	10/3/2017 9:01 AM
67	No	10/3/2017 8:27 AM
68	No	10/3/2017 8:26 AM
69	No	10/3/2017 7:57 AM
70	A choice of two rides on the same day isn't a good idea. Need to ensure all return rides are managed and lead back to a main road or agreed known location so riders can find way back. A couple of rides this year have left members lost on the return.	10/3/2017 7:48 AM
71	No	10/3/2017 7:30 AM
72	No, if a ride does not appeal to me I do not attend	10/3/2017 7:26 AM
73	Occasional slow 'progress' by some	10/3/2017 6:49 AM
74	None	10/3/2017 5:52 AM
75	not been on enough to find anything to really dislike	10/3/2017 2:44 AM
76	No	10/2/2017 11:39 PM
77	No	10/2/2017 11:39 PM
78	Some of the local rides (eg Reading dealership) take too long a route.	10/2/2017 10:50 PM
79	I think maybe the road crew need to realise that we are not all Advanced riders.	10/2/2017 10:38 PM
80	No	10/2/2017 10:33 PM
81	No	10/2/2017 10:08 PM
82	Trikes	10/2/2017 9:50 PM
83	when it rains	10/2/2017 9:43 PM
84	??	10/2/2017 9:34 PM
85	Meeting points... Ideally could do with a couple of points to meet up depending where you live in the area like we did for the Littlehampton ride	10/2/2017 8:55 PM
86	None	10/2/2017 8:32 PM
87	Early starts	10/2/2017 8:32 PM
88	no	10/2/2017 8:29 PM

Q28 What is the main reason for only going on a few (or no) ride-outs with Hogsback Chapter in 2017?

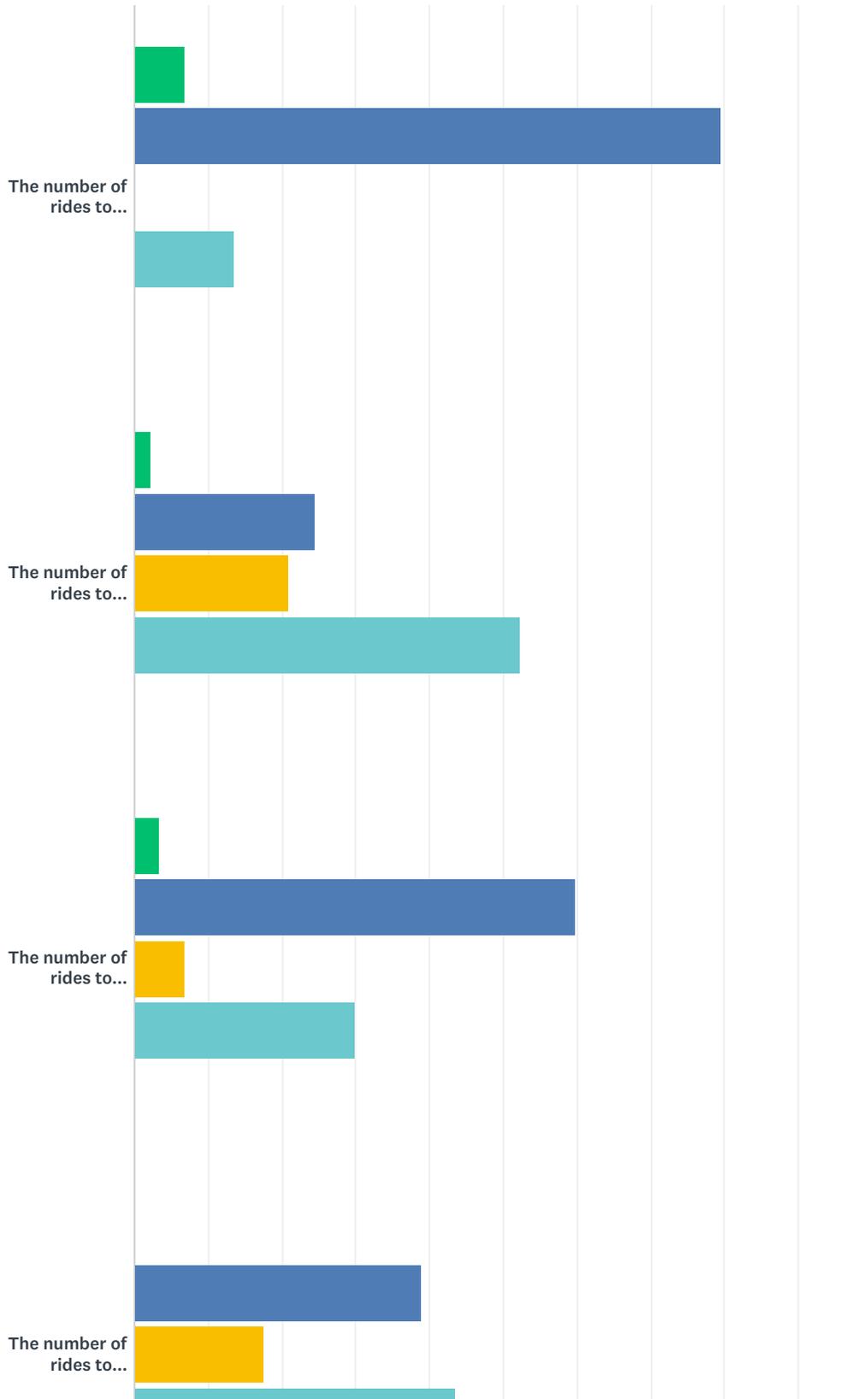
Answered: 66 Skipped: 22

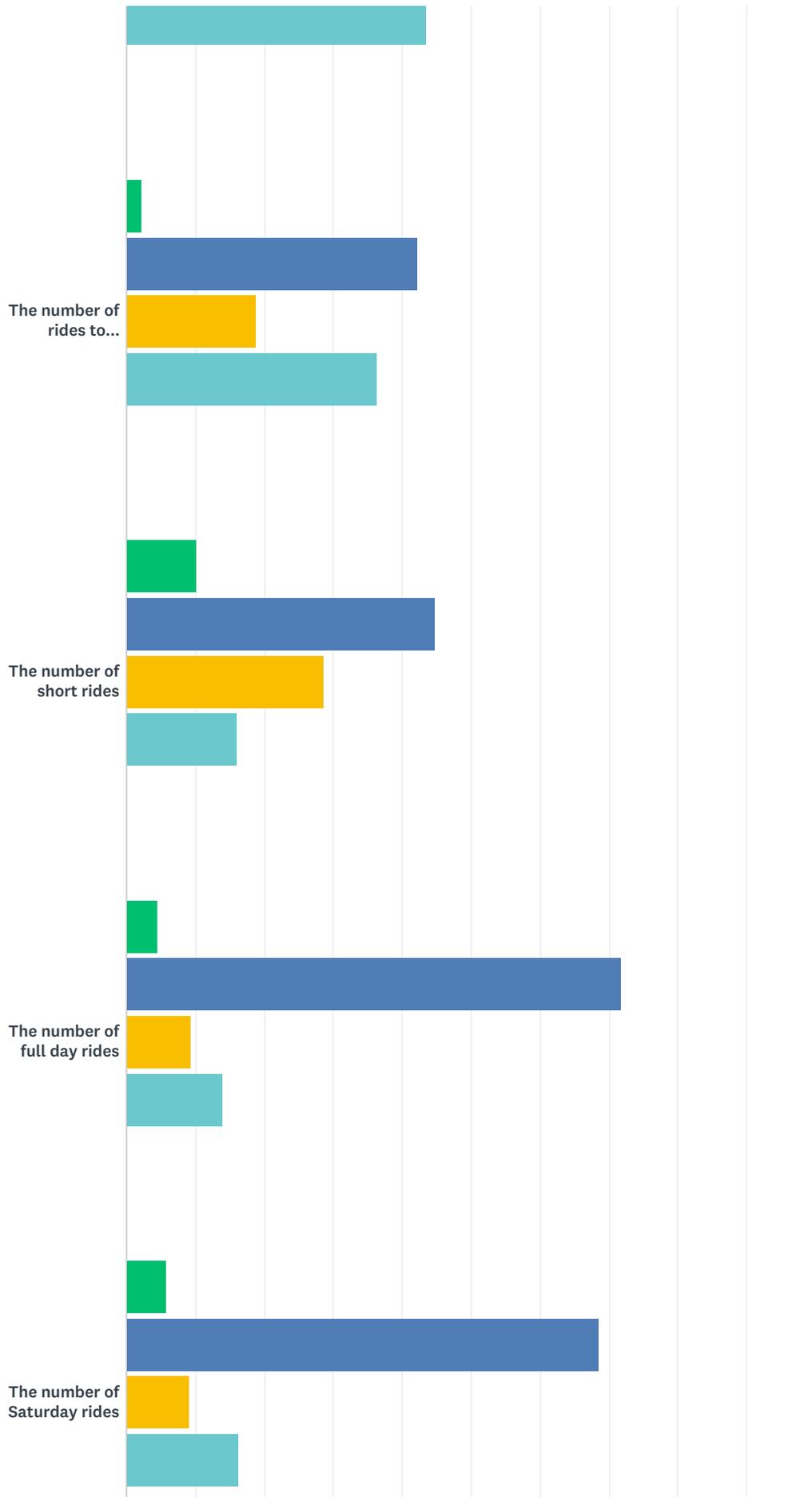
#	RESPONSES	DATE
1	no free time	10/21/2017 9:53 AM
2	Work	10/20/2017 7:57 PM
3	Work/travel/family commitments	10/20/2017 12:53 PM
4	Been to a lot of the ride locations before. Also, I prefer to ride with a few mates rather than a large group of people I don't know very well	10/20/2017 11:10 AM
5	Busy lifestyle!	10/19/2017 11:24 PM
6	This year I have had a greater number of other commitments otherwise I would have attended more rides and gone abroad with the Chapter	10/19/2017 5:04 PM
7	Time	10/19/2017 10:11 AM
8	Too Slow , Not progressive enough riding.	10/19/2017 8:56 AM
9	other commitments	10/19/2017 8:39 AM
10	Prefer the freedom of a few mates rather than large military style ride.	10/19/2017 8:22 AM
11	Either done before, dangerous riders put us off. Too early starts...	10/19/2017 6:49 AM
12	Have other friends and family to see	10/19/2017 6:47 AM
13	Work	10/19/2017 6:22 AM
14	I don't want to ride in a big group and I'm not really into the waistcoats/patches side of Harley. I love my bike but don't like the silly handshakes etc...	10/19/2017 6:07 AM
15	I want to ride at least 1 of the 2 weekend rides the only thing that stops me riding is bad weather	10/18/2017 7:55 PM
16	Just joined	10/18/2017 3:10 PM
17	I have other interests.	10/17/2017 6:51 PM
18	Family commitments otherwise would have gone on a lot more...missed some great rides I really would have like to go on	10/17/2017 8:20 AM
19	work and family commitments	10/17/2017 3:38 AM
20	N/A	10/16/2017 7:48 PM
21	NA	10/13/2017 8:47 PM
22	Time and other commitments	10/12/2017 2:14 PM
23	i have been working	10/12/2017 5:44 AM
24	work and family	10/11/2017 5:49 PM
25	Family commitments	10/10/2017 8:41 PM
26	I'm doing a IAM course first Sundays of each month, also having to work some Saturdays.	10/8/2017 4:54 PM
27	money or weather	10/7/2017 9:51 AM
28	90% of the rides I,ve done before	10/6/2017 3:00 PM
29	Work	10/6/2017 6:26 AM
30	Will not do progressive rides.	10/5/2017 4:31 PM
31	Work and family commitmentsc	10/5/2017 2:43 PM

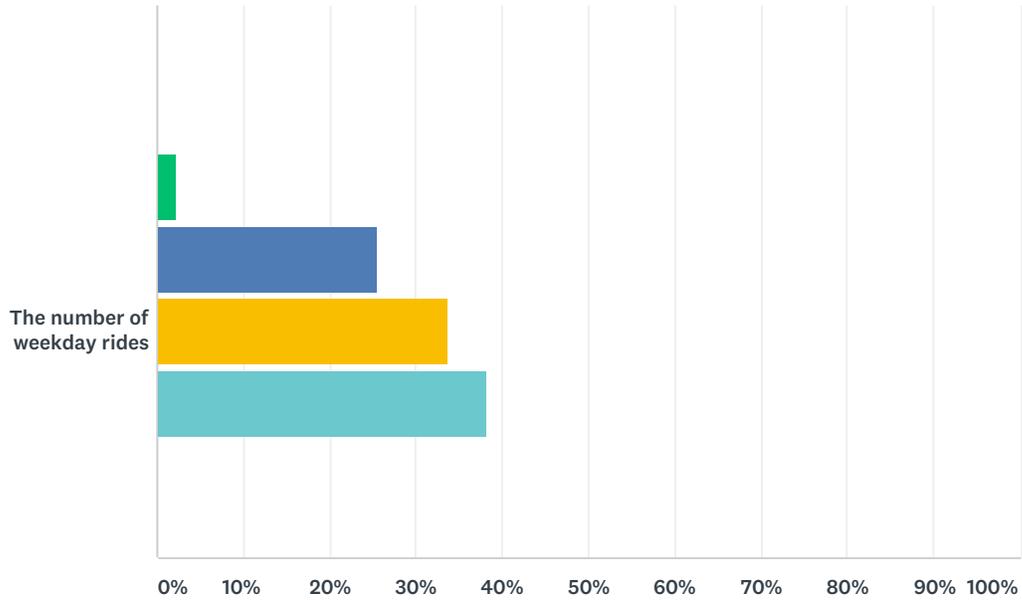
32	see above. I ride with a group of 6	10/5/2017 10:53 AM
33	Geography. We have 90min ride just to get to GH-D. Even longer for other start points.	10/4/2017 4:43 PM
34	Work, and I have been injured this year and distance to travel to ride start locations.	10/4/2017 4:27 PM
35	At ride briefings we listen to words regarding road safety, which is fine, but quite often during these rides, the local and national speed limits are acceded by some ride leaders, forcing the other riders to follow suit, this again is not for me "clean licence please.	10/4/2017 10:39 AM
36	Other commitments	10/4/2017 9:38 AM
37	Holidays & family commitments	10/4/2017 9:32 AM
38	Personally I am interested in bike events, others such as pottery is not for me but that is why there is such a varied programme so all tastes are catered for.	10/4/2017 8:41 AM
39	NA	10/4/2017 7:05 AM
40	Been to most of the places before.	10/3/2017 7:55 PM
41	work commitments	10/3/2017 6:58 PM
42	n/a	10/3/2017 6:01 PM
43	For me, my location for the start of the ride out, I live on the wrong side of Guildford.	10/3/2017 5:40 PM
44	Have done a lot this year and previous years	10/3/2017 4:41 PM
45	other things to do and people to see	10/3/2017 3:47 PM
46	Work and family commitments	10/3/2017 12:26 PM
47	ride distance speed only on some	10/3/2017 9:34 AM
48	Time / Injury	10/3/2017 9:27 AM
49	For me - I live a long way away and August is a busy work time, so continental rides are my area of interest.	10/3/2017 9:01 AM
50	Alternative riding committments	10/3/2017 8:27 AM
51	Time & weather	10/3/2017 8:26 AM
52	Other committments	10/3/2017 7:57 AM
53	NA	10/3/2017 7:48 AM
54	Time availability has restricted how many rides I have participated in this year	10/3/2017 7:26 AM
55	Work and family commitments	10/3/2017 6:49 AM
56	family commitments	10/3/2017 2:44 AM
57	Other commitments	10/2/2017 11:39 PM
58	Recently joined member	10/2/2017 11:39 PM
59	mainly having to work.	10/2/2017 10:38 PM
60	Other commitments	10/2/2017 10:08 PM
61	Time	10/2/2017 9:50 PM
62	?????	10/2/2017 9:43 PM
63	Availability	10/2/2017 9:34 PM
64	New to riding and the chapter, week nights easier than weekends and without my Harley for 5 weeks as I wanted to and had planned to do more	10/2/2017 8:55 PM
65	They don't fit in with what I'm doing so I try to go on the ones that start after 10am and the week day ones as they are easier for me	10/2/2017 8:32 PM
66	other commitments	10/2/2017 8:29 PM

Q29 Thinking about the overall balance of the 2017 ride-out programme, please indicate your views on the frequency following:

Answered: 88 Skipped: 0





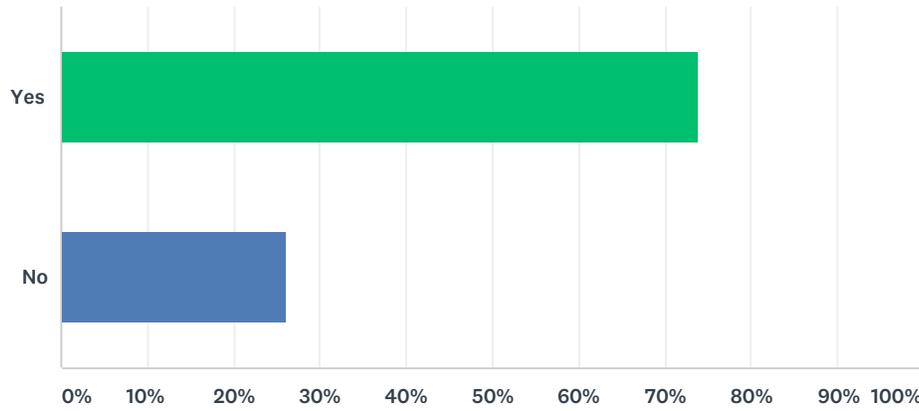


■ too many
 ■ about right
 ■ too few
 ■ no opinion
 ■ (no label)

	TOO MANY	ABOUT RIGHT	TOO FEW	NO OPINION	(NO LABEL)	TOTAL
The number of rides to interest male riders	6.82% 6	79.55% 70	0.00% 0	13.64% 12	0.00% 0	88
The number of rides to interest female riders	2.33% 2	24.42% 21	20.93% 18	52.33% 45	0.00% 0	86
The number of rides to interest both riders	3.45% 3	59.77% 52	6.90% 6	29.89% 26	0.00% 0	87
The number of rides to interest less experienced riders	0.00% 0	38.82% 33	17.65% 15	43.53% 37	0.00% 0	85
The number of rides to interest advanced riders	2.35% 2	42.35% 36	18.82% 16	36.47% 31	0.00% 0	85
The number of short rides	10.34% 9	44.83% 39	28.74% 25	16.09% 14	0.00% 0	87
The number of full day rides	4.71% 4	71.76% 61	9.41% 8	14.12% 12	0.00% 0	85
The number of Saturday rides	5.81% 5	68.60% 59	9.30% 8	16.28% 14	0.00% 0	86
The number of weekday rides	2.33% 2	25.58% 22	33.72% 29	38.37% 33	0.00% 0	86

Q30 Have you been on any weekend rides in the last year or two?

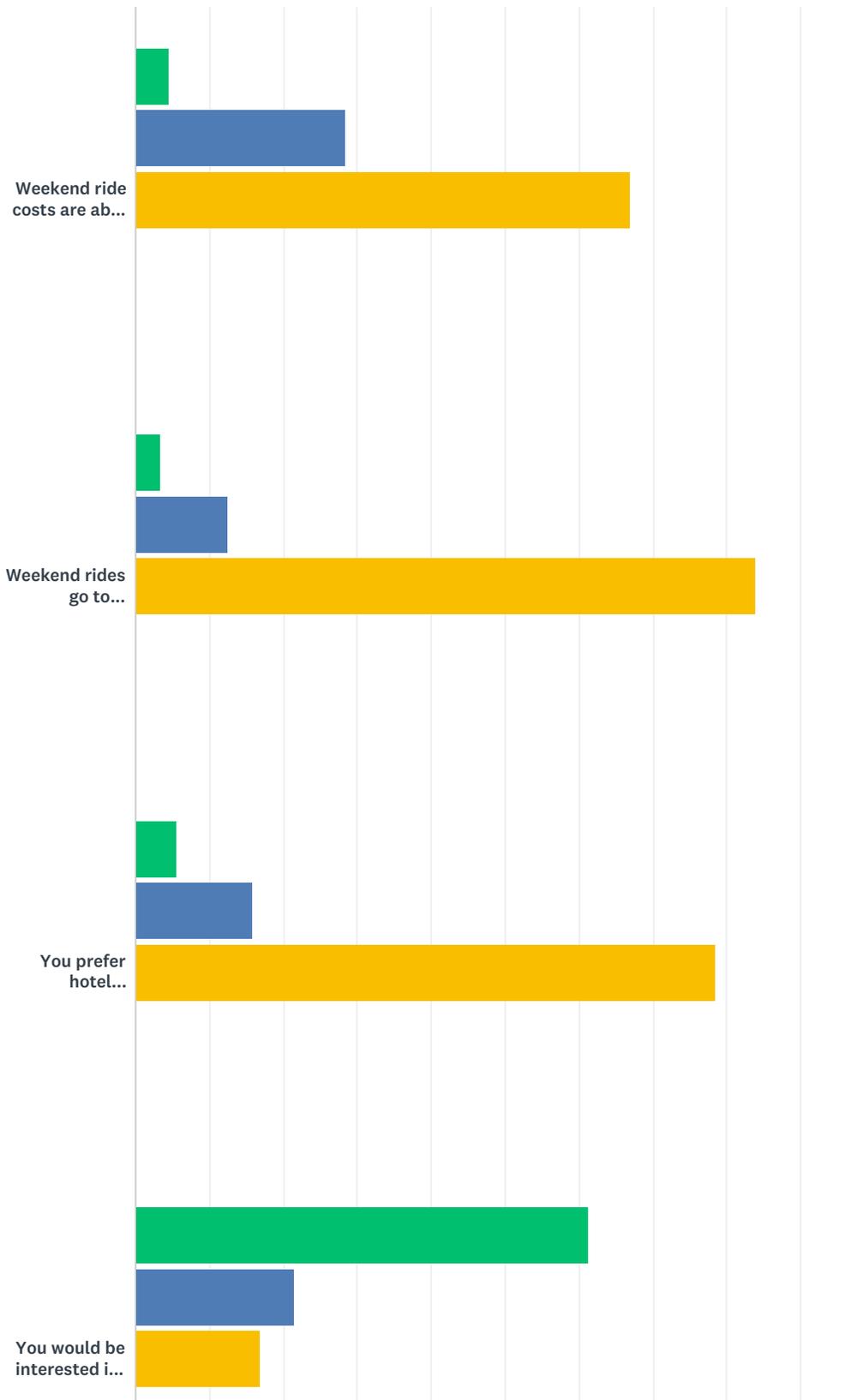
Answered: 88 Skipped: 0

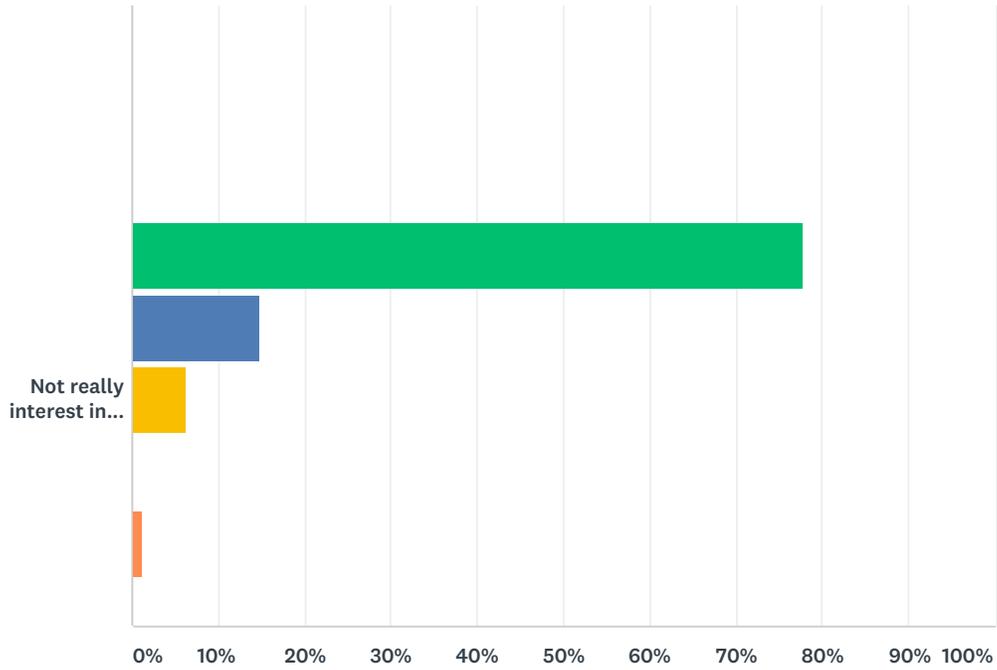


ANSWER CHOICES	RESPONSES	
Yes	73.86%	65
No	26.14%	23
TOTAL		88

Q31 Thinking about the type and cost of weekend rides, how much do you agree with each of the following statements?

Answered: 88 Skipped: 0





■ Disagree
 ■ Not Sure
 ■ Agree
 ■ (no label)
 ■ (no label)

	DISAGREE	NOT SURE	AGREE	(NO LABEL)	(NO LABEL)	TOTAL
Weekend ride costs are about what you would expect	4.55% 4	28.41% 25	67.05% 59	0.00% 0	0.00% 0	88
Weekend rides go to interesting places	3.45% 3	12.64% 11	83.91% 73	0.00% 0	0.00% 0	87
You prefer hotel accommodation	5.68% 5	15.91% 14	78.41% 69	0.00% 0	0.00% 0	88
You would be interested in more camping weekends	61.36% 54	21.59% 19	17.05% 15	0.00% 0	0.00% 0	88
Not really interest in weekend rides	77.78% 63	14.81% 12	6.17% 5	0.00% 0	1.23% 1	81

Q32 Are there any particular rides or other events that you would like to see in 2018?

Answered: 88 Skipped: 0

#	RESPONSES	DATE
1	not sure	10/21/2017 9:53 AM
2	I like some later morning starts as neighbours are touchy about early bike noise.	10/21/2017 12:00 AM
3	Ireland	10/20/2017 7:57 PM
4	None	10/20/2017 12:53 PM
5	Possibly attending other UK chapter rallies	10/20/2017 11:10 AM
6	No	10/19/2017 11:24 PM
7	Maybe not repeated rides year after year	10/19/2017 7:08 PM
8	Something similar to the Convergence Rally and Hogs on the Farm	10/19/2017 5:04 PM
9	Hogsback should do more events that market the club. Example a small stand at Brookland Motor Bike Day	10/19/2017 11:56 AM
10	I know it's going to be great	10/19/2017 10:11 AM
11	No	10/19/2017 9:45 AM
12	No	10/19/2017 8:56 AM
13	More interchapter meetings/weekends	10/19/2017 8:39 AM
14	None	10/19/2017 8:22 AM
15	Amsterdam ride in 2016 was great lets get it back.	10/19/2017 7:52 AM
16	Can't think of any	10/19/2017 7:30 AM
17	No	10/19/2017 6:49 AM
18	Some one night aways	10/19/2017 6:47 AM
19	No	10/19/2017 6:22 AM
20	No	10/19/2017 6:07 AM
21	Interesting and varied rides. However far to many visits to yesSouthampton Harley Davidson	10/18/2017 7:55 PM
22	N/A	10/18/2017 3:10 PM
23	More long distance rides.	10/17/2017 6:51 PM
24	No...I like the surprise I get when the calendar comes out	10/17/2017 8:20 AM
25	I think we should visit Chestnut Tree Childrens hospice, not just for the kids there, but their siblings who often feel left out of attention etc simply because they are well and their brothers/sisters are not. I have a patient who volunteers there and she thinks a weekend visit there would go down a storm! and given enough notice, I think would be well attended by chapter members	10/17/2017 3:38 AM
26	No	10/16/2017 7:48 PM
27	No, quite happy with what is offered	10/15/2017 6:10 PM
28	Licon and Scotland	10/13/2017 8:47 PM
29	Isle of Mann	10/12/2017 2:14 PM
30	Bovington Tank Museum	10/12/2017 6:34 AM
31	not sure	10/12/2017 5:44 AM

32	jurassic coast	10/11/2017 5:49 PM
33	As many UK HOG chapter rallies as possible.	10/11/2017 9:51 AM
34	You are doing just fine thanks	10/10/2017 8:41 PM
35	No	10/9/2017 11:52 AM
36	British super bike series, or maybe a club coach trip to the NEC bike show.	10/8/2017 4:54 PM
37	More one night rides rather than long weekend rides. Short notice mid week day rides. Retro events.	10/8/2017 2:06 PM
38	a summer party we can camp at	10/7/2017 9:59 AM
39	combined chapter rallies a summer party	10/7/2017 9:51 AM
40	12345	10/6/2017 3:00 PM
41	BROOKLANDS Motorcycle show. GHD will be there!!! See Katie.	10/6/2017 6:26 AM
42	Holland, Ypres	10/5/2017 4:31 PM
43	Castle, stately homes, visits	10/5/2017 2:43 PM
44	Southern Ireland. Italian Lakes	10/5/2017 10:53 AM
45	No	10/5/2017 7:20 AM
46	A trip to Spain or Portugal, possibly using the ferry to Santander.	10/4/2017 4:43 PM
47	No.	10/4/2017 4:27 PM
48	No	10/4/2017 10:39 AM
49	No its well balanced to suit all	10/4/2017 9:38 AM
50	Ride to the wall	10/4/2017 9:32 AM
51	More bike related events	10/4/2017 8:41 AM
52	A few less repeats of the usual cafes on the south coast. There are great rides out Berkshire, Wiltshire, Dorset way.	10/4/2017 8:07 AM
53	More weekday/Evening rides	10/4/2017 7:05 AM
54	A decent chapter rally with reasonably priced accommodation & 2 bands / night.	10/3/2017 7:55 PM
55	less is more	10/3/2017 6:58 PM
56	.	10/3/2017 6:01 PM
57	Couple of years ago we went to see the rocky horror show, it was a good fun night. Not necessarily a ride out but something different	10/3/2017 5:40 PM
58	Snowdonia	10/3/2017 4:41 PM
59	I would like the chapter to look at the biking events put on in the year and ask the chapter which ones they would like to go to rather than the committee just deciding which to do and which not. In addition not to do the same rides the same way. Just because that's how its been done for the last 100 years doesn't mean to say its the best approach. More social nights out during the winter.	10/3/2017 3:47 PM
60	A few more weekend events to bike rallies rather than scenic events as after all we are members of a bike club not the " National Trust"	10/3/2017 12:59 PM
61	No	10/3/2017 12:58 PM
62	Custom bike and car shows Bletchley park was good project overload was great	10/3/2017 12:26 PM
63	Not at the moment	10/3/2017 12:00 PM
64	bath Somerset Kent	10/3/2017 9:34 AM
65	I think events currently selected are very good and similar events for the future should be run	10/3/2017 9:27 AM
66	ST Tropez Euro Fest. Good way to start the season off. Always T-shirt weather in the south of France at this time of year. Live music on the beach, vast trader village, great atmosphere. Yes please.	10/3/2017 9:01 AM

67	None	10/3/2017 8:27 AM
68	No	10/3/2017 8:26 AM
69	Not really	10/3/2017 7:57 AM
70	Valkenburg Nonfleur Fort Amherst Black Rabbit, Arndell Camber Sands The Mystery Facebook Ride Mayflies & Ice Cream ride Selsey Lifeboat Day Redhill Aerodrome Brunch ride Normandy Southampton H-D Loomies with a Twist Camel Trail Richmond Park (through to somewhere else) Hogsback Shoot @ Bisley Battle of Trafalgar Remembrance ride	10/3/2017 7:48 AM
71	No, it's a good balance	10/3/2017 7:30 AM
72	Nothing specific	10/3/2017 7:26 AM
73	Hogs on the Farm with guests	10/3/2017 6:49 AM
74	.	10/3/2017 5:52 AM
75	Bikesafe was good. Would be good to see more bike training rides / events	10/3/2017 2:44 AM
76	What you do is ok with me	10/2/2017 11:39 PM
77	No	10/2/2017 11:39 PM
78	Music festivals	10/2/2017 10:50 PM
79	Maybe a ride out to one of the motorcycling race events	10/2/2017 10:38 PM
80	Cotswolds	10/2/2017 10:33 PM
81	No	10/2/2017 10:08 PM
82	Xxx	10/2/2017 9:50 PM
83	short rides are good as are the evening rides and visiting other chapters	10/2/2017 9:43 PM
84	??	10/2/2017 9:34 PM
85	Not that I can think of at the moment	10/2/2017 8:55 PM
86	More interesting rides	10/2/2017 8:32 PM
87	No	10/2/2017 8:32 PM
88	no	10/2/2017 8:29 PM

Q33 Please tell us if you have any other comments about Hogsback Chapter

Answered: 59 Skipped: 29

#	RESPONSES	DATE
1	none	10/21/2017 9:53 AM
2	Liked the visits to other Chapters. Like the IAM connection. How about a directory and comments about who spray paints, does electrical repairs, other clothing, insurance, etc.	10/21/2017 12:00 AM
3	Happy to be the member and grateful for all the unforgettable experiences	10/20/2017 7:57 PM
4	Although time commitments mean I can't go on as many rides or weekends as I would like, this is a great Chapter. Every time I do turn up it is very welcoming and friendly and each time is really enjoyable. With a packed ride programme I think it is great that when I am available there is always an interesting ride going on. Keep up the great work!	10/20/2017 12:53 PM
5	None	10/20/2017 11:10 AM
6	Wonder what's going to happen when we get 'too many' turn up for a day ride with membership encreasing? Would appreciate getting more out from Hog UK from what we pay them for. Nice to see number of trikes increasing and accepted	10/19/2017 7:08 PM
7	A really great crowd of people.	10/19/2017 5:04 PM
8	Great club, friendly and most of all it manages to keep a lot of the politics under wraps. A management team including the Director that actually get involved with members.	10/19/2017 11:56 AM
9	Not at the moment thank you.	10/19/2017 10:11 AM
10	Like to spend more time at the destinations and do more as a group while there	10/19/2017 9:45 AM
11	Well organised,friendly and enjoyable meeting of Harley Davidson enthusiasts	10/19/2017 8:39 AM
12	Keep up the good work	10/19/2017 8:22 AM
13	I think considering the very wide mix of people in the chapter we all seem to gell along well	10/19/2017 6:47 AM
14	Could do with broadening the image - I'm sure I'm not the only one who loves Harlies but doesn't want to wear a leather waistcoat etc... it's a bit of a caricature...	10/19/2017 6:07 AM
15	Yes but it won't happen. Don't pay HOG £55 a year, instead give it to Hogsback along with the £25 subs ,Hogsback deserve it HOG doesn't!	10/18/2017 7:55 PM
16	A great chapter.	10/17/2017 6:51 PM
17best chapter about.....	10/17/2017 3:38 AM
18	Nepotism is a bad thing... There appears to be one set of rules for old chapter members and one for newer chapter members. In order to have the chapter as one equal membership this needs to be addressed.	10/15/2017 6:10 PM
19	Best Chapter there is	10/12/2017 2:14 PM
20	Great Chapter, awesome ride calendar and really good people. Thanks to everyone involved for making it what it is!	10/12/2017 6:34 AM
21	its a great chapter	10/12/2017 5:44 AM
22	Its the best chapter in Europe!	10/11/2017 9:51 AM
23	Can not always get to events when I can I am always made to feel welcome and so pleased to be part of such a great chapter thanks	10/10/2017 8:41 PM
24	Considering the chapter is run by "volunteers" I think it does an amazing job. I just think sometimes it is forgotten that this is a hobby not a job and a lot is expected of road crew.	10/9/2017 11:52 AM
25	Nothing to comment	10/8/2017 4:54 PM

26	good job guys	10/7/2017 9:59 AM
27	you do a great job guys however how does anyone ever get to be road crew as it seems a job for life so what about us young guys. There does seem to be an old crew and new one	10/7/2017 9:51 AM
28	.	10/6/2017 6:26 AM
29	While I'm a great supporter of the chapter I feel the committee should support chapter members who have challenges with HOG etc rather than pushing them away	10/5/2017 4:31 PM
30	Mostly all good	10/5/2017 2:43 PM
31	Not sure about having Trikes on the longer rides	10/5/2017 10:53 AM
32	Change the system to include trikes within the ride.	10/4/2017 4:43 PM
33	The club meets I have attended are well attended, but I have yet to integrate with other members.	10/4/2017 4:27 PM
34	the Hog Roast at the new bike launch was not up to the usual standard "what happened".....	10/4/2017 10:39 AM
35	All do a great job	10/4/2017 9:38 AM
36	Great bunch of people	10/4/2017 8:07 AM
37	still the best by far	10/3/2017 6:58 PM
38	Love it	10/3/2017 6:01 PM
39	Enjoyed the camping at sofa, this year I know it was a short notice plan with Thames Valley, but was disappointed with camping site at Cirencester	10/3/2017 5:40 PM
40	Fantastic chapter	10/3/2017 4:41 PM
41	Great chapter but needs to lighten up a bit its a bit formal and need to incorporate all bikers not have trikes at the back of the ride, I have been on rides with trikes in the pack and it works.	10/3/2017 3:47 PM
42	It should be fun to go riding with like minded people and not being over controlled, too many rules dictating to the riders what they can and cannot do. It has to be fun and enjoyable otherwise people will not do it.	10/3/2017 12:59 PM
43	Getting someone to sign top rocker patch form can be difficult to achieve been to 6 event and have only managed 1 signature so far	10/3/2017 12:26 PM
44	1. There are far too many rides for a 34-35 week riding season, the result being that they are not always well attended. With 35 road crew 1 ride for each weekend would suffice. Having the most rides of any chapter is pointless if they are not attended. 2. The committee and officers appear to be non approachable and a hierarchy is apparent within the chapter that debunks the ' all inclusive' theory of the chapter. This is not current but has always been the case and can only be addressed from the top down. God help you if you go against them or have an opinion that does not fit their way of thinking!	10/3/2017 12:00 PM
45	This is a good group and I have enjoyed the rides and met some good people. The chapter is very well organised and run though can be a bit cliquey on occasion. One thing that does require serious attention is attracting younger Harley owners of which there are many, but the appeal of riding with OAP's does not appeal as well as the unfounded belief that HOG riders are told exactly what to do etc I personally know 4 friends in their early 30's who would never join for these very reasons - Maybe try an organise an open event to attract some new blood and show that Hogback is for a wide age group instead of just a bunch of retired bad ass pensioners.	10/3/2017 9:27 AM
46	Although I live a fair distance away, I do more with Hogsback than my local Chapter. Only negative is that it is a wealthy membership and you stand out if you don't have a newish bike. The last trip i went on, more than half were Milwaukee 8s or CVOs.	10/3/2017 9:01 AM
47	Unsure how to get to know fellow members.	10/3/2017 8:27 AM
48	Great Chapter, well organised and friendly	10/3/2017 7:57 AM
49	Excellent chapter, great people. very well organised. I appreciate being a member of the chapter.	10/3/2017 7:48 AM
50	No	10/3/2017 7:26 AM
51	Fair, and well run	10/3/2017 6:49 AM
52	No	10/2/2017 11:39 PM

53	The Chapter is well run by people who give up a lot of there own time and who are caring and passionate about organising great rides for us.Long may it continue.	10/2/2017 10:38 PM
54	Xxx	10/2/2017 9:50 PM
55	best chapter in the country	10/2/2017 9:43 PM
56	We should not differentiate rides as 'beginner' or 'progressive'. 'Progressive' rides encourage riders who think they are of a better standard to potentially ride at a faster pace than they can safely handle for the sake of peer bravado. This is unsafe for the rider and irresponsible of the Chapter.	10/2/2017 9:34 PM
57	Love being part.of it but have only been a member since May so still finding my feet	10/2/2017 8:55 PM
58	I think it's great, I struggle to cope in large groups so I find Club night difficult when it comes to the formal section (that said you can stand in the archway to the room), the big camp weekends I don't think I would cope but the odd day away with hotel stays, where you can have some time out are good for me. Thank you to all those who organise things and sorry I don't participate more but as I hope you understand it's a mental struggle to turn up if I know there will be a lot of people there	10/2/2017 8:32 PM
59	re: survey - Q14 keep getting told "This question requires an answer." even though I have answered it. if this goes through, disregard the answers given in Q14	10/2/2017 8:29 PM